

# DISPLACED WORKERS GUIDEBOOK

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*Compiled and Distributed by:*

CONGRESSMAN JOHN D. DINGELL

*Member of Congress*

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The information included in this guidebook was compiled by the Office of Congressman John D. Dingell. The purpose of this guidebook is to highlight and explain opportunities for federal, state and local assistance for workers who have been displaced. This guide is not intended to be a comprehensive look at all assistance opportunities, rather it is meant to highlight those programs of interest to Michigan and the 15<sup>th</sup> Congressional District. Detailed information can be found by contacting the appropriate federal or state agencies as the information is subject to change. Additional requirements and guidance may be published at the discretion of the relevant agencies.

# DISPLACED WORKERS

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# *Unemployment Insurance, Benefits, and Services*

## **Unemployment Insurance**

<b>Administrator</b>	Michigan's Unemployment Insurance Agency (UIA)
<b>Description</b>	Unemployment insurance (UI) provides temporary unemployment benefits to eligible workers who become unemployed through no fault of their own and who are either looking for new jobs, in approved training, or awaiting recall to employment. In Michigan, some unemployed workers may be eligible for extended benefits under the federal emergency unemployment compensation program until February 28, 2010. This will provide up to an additional 34 weeks of benefits to unemployed workers who have exhausted their state unemployment benefits. Further, because Michigan is considered a high unemployment state, unemployed workers will receive up to 19 weeks of additional benefits for a total of up to 53 weeks of emergency unemployment compensation. In addition, the American Recovery and Reinvestment Act provides federal funding to increase regular and emergency unemployment benefits by \$25 per week through the end of February 28, 2010.
<b>Phone</b>	1-866-500-0017 or 1-800-638-3995
<b>Website</b>	<a href="http://www.michigan.gov/uia/0,1607,7-118--210179--,00.html">http://www.michigan.gov/uia/0,1607,7-118--210179--,00.html</a>

## **Michigan Unemployment Insurance Agency Online Tutorials**

<b>Administrator</b>	Michigan Unemployment Insurance Agency (UIA)
<b>Description</b>	The Michigan UIA has released webcasts for unemployed workers and employers. These webcasts are intended to inform dislocated workers about Agency programs and service, and may also serve as guides and tutorials.
<b>Website</b>	<a href="http://www.michigan.gov/uia/0,1607,7-118--213931--,00.html">http://www.michigan.gov/uia/0,1607,7-118--213931--,00.html</a>

## **Local Unemployment Problem Resolution Offices**

<b>Administrator</b>	Michigan's Unemployment Insurance Agency (UIA)
<b>Description</b>	The UIA's Problem Resolution Offices (PROs) resolve customer problems and provide access to automated resources. For more information, see Web site below. PROs are open 7 a.m. to 4 p.m. (temporary extended hours) Eastern time weekdays, except state holidays.
<b>Locations</b>	Detroit: 3024 W. Grand Blvd. Livonia: 33523 W. 8 Mile Rd., Suite B Mt. Clemens (temporary): 21885 Dunham Rd., Suite 7, (DHS Macomb County) Pontiac (temporary): 51111 Woodward Ave.
<b>Phone</b>	1-866-500-0017 or 1-800-638-3994
<b>Website</b>	<a href="http://www.michigan.gov/uia/0,1607,7-118-1525_6006-78925--,00.html">http://www.michigan.gov/uia/0,1607,7-118-1525_6006-78925--,00.html</a>

## **Employment Training Services – Adult**

<b>Administrator</b>	Michigan Department of Labor & Economic Growth, Michigan Works!
<b>Description</b>	The purpose is to train unemployed adults in high demand industries. Funding will ensure that supportive services and needs-related payments are available to support the employment and training needs of unemployed workers in Michigan.
<b>Funding</b>	Michigan will receive \$30.8 million in formula funding
<b>Phone</b>	1-517-335-5858
<b>Website</b>	<a href="http://www.michigan.gov/mdcd/0,1607,7-122-1679_1821_2793--,00.html">http://www.michigan.gov/mdcd/0,1607,7-122-1679_1821_2793--,00.html</a>

### Employment Training Services – Dislocated Workers

<b>Administrator</b>	Michigan Department of Labor & Economic Growth, Michigan Works!
<b>Description</b>	The Dislocated Worker Program provides workforce investment activities that increase the employment, retention, earnings, and occupational skill level of participants. Eligible dislocated workers include individuals who have been terminated, laid off, received a notice for termination or layoff, or employed at a facility that will close within 180 days, among others.
<b>Funding</b>	Michigan will receive \$78.4 million in funding
<b>Phone</b>	1-800-285-WORK (9675)
<b>Website</b>	<a href="http://www.michigan.gov/mdcd/0,1607,7-122-1679_1823_2815---,00.html">http://www.michigan.gov/mdcd/0,1607,7-122-1679_1823_2815---,00.html</a>

### Employment Training Services – Youth

<b>Administrator</b>	Michigan Department of Labor & Economic Growth, Michigan Works!
<b>Description</b>	Services available under the youth program include tutoring, study skills training, alternative secondary school offerings, summer employment opportunities, paid and unpaid work experience, occupational skill training, leadership development opportunities, supportive services, adult mentoring, follow-up services, and comprehensive guidance and counseling. The American Recovery and Reinvestment Act (ARRA) also raises the age of eligibility for youth services provided with the additional funds through age 24 to allow local programs to reach young adults.
<b>Funding</b>	Michigan will receive \$73.9 million in funding
<b>Phone</b>	1-800-285-WORK
<b>Website</b>	<a href="http://www.michigan.gov/mdcd/0,1607,7-122-1679_1821_2785---,00.html">http://www.michigan.gov/mdcd/0,1607,7-122-1679_1821_2785---,00.html</a>

### COBRA Continuation Coverage

<b>Administrator</b>	U.S. Department of Labor
<b>Purpose</b>	To provide individuals and their families with a premium subsidy of 65 percent of the COBRA continuation premiums for a maximum of 9 months of coverage only with respect to involuntary terminations that occurs on or after September 1, 2008, and before January 1, 2010. The full premium subsidy is limited by a taxpayer's adjusted gross income (AGI), \$125,000 for individuals and \$250,000 for joint filers and is phased out for individuals with an AGI between \$125,000 and \$145,000 and families with an AGI between \$250,000 and \$290,000. It provides a special 60-day election period for a qualified beneficiary who is eligible for a subsidized premium and who has not elected COBRA continuation coverage as of the date of enactment or who is no longer enrolled on the date of enactment, for example, because the beneficiary was unable to continue paying the premium.
<b>Eligible Activities</b>	This provision is intended to provide targeted assistance to individuals and families who have been involuntarily terminated to enable them to afford premium payments for health insurance coverage under COBRA.
<b>Phone</b>	1-866-4-USA-DOL
<b>Website</b>	<a href="http://www.dol.gov/dol/topic/health-plans/cobra.htm">http://www.dol.gov/dol/topic/health-plans/cobra.htm</a>

## *Funding Assistance*

### **GovBenefit.gov**

<b>Administrator</b>	GovBenefit.gov
<b>Description</b>	GovBenefits.gov is a partnership of Federal agencies which helps citizens determine their eligibility for government benefits and assistance. By answering a series of questions about yourself, GovBenefits will provide you with a list of state and federal government benefit programs you may be eligible to apply for and receive.
<b>Phone</b>	1-800-FED-INFO (1-800-333-4636)
<b>Website</b>	<a href="http://www.govbenefits.gov/govbenefits_en.portal">http://www.govbenefits.gov/govbenefits_en.portal</a>

### **Michigan No Worker Left Behind Program (NWLB)**

<b>Administrator</b>	The State of Michigan, Michigan Works! Service Center
<b>Description</b>	NWLB is intended to accelerate the transition of thousands of workers into well-paying, high-demand jobs and industries. It provides funds of up to \$5,000 per year for 2 years to any community college, university, or other approved training center. "Green jobs" training is available at many of the community colleges and universities in Southeast Michigan as part of the NWLB Green Jobs Initiative.
<b>Eligible Applicants</b>	All displaced workers, workers who have received a notice of termination or layoff from employment or any employed person with a family income of less than \$40,000 per year. Additionally, you must have graduated from high school but not be enrolled in a full-time college or university.
<b>Phone</b>	1-800-285-WORK
<b>Website</b>	<a href="http://www.michigan.gov/nwlb">http://www.michigan.gov/nwlb</a> , <a href="http://www.michiganworks.org">http://www.michiganworks.org</a>

### **Supplemental Nutrition Assistance Program (SNAP)**

<b>Administrator</b>	Michigan Department of Human Services
<b>Description</b>	SNAP, formerly the Food Stamp Program, is a food assistance program that helps low-income individuals and families purchase food. The American Recovery and Reinvestment Act included \$20 billion for SNAP, which includes a 13.6 percent increase in maximum food assistance benefits
<b>Phone</b>	1-517-373-2035
<b>Website</b>	<a href="http://www.michigan.gov/dhs/0,1607,7-124-5453_5527-21832--,00.html">http://www.michigan.gov/dhs/0,1607,7-124-5453_5527-21832--,00.html</a>

### **YouthBuild**

<b>Administrator</b>	Employment & Training Administration, U.S. Department of Labor
<b>Description</b>	Funding goes towards competitive grants for services focused on at-risk youth so that they can gain educational and work experience while constructing or rehabilitating affordable housing.
<b>Funding</b>	\$50 million was included in American Recovery and Reinvestment Act for YouthBuild Programs
<b>Phone</b>	1-877-872-5627
<b>Website</b>	<a href="http://www.doleta.gov/youth_services/youthbuild.cfm">http://www.doleta.gov/youth_services/youthbuild.cfm</a>

### Work Opportunity Tax Credit (WOTC)

<b>Administrator</b>	Michigan Unemployment Insurance Agency
<b>Description</b>	This is a tax credit incentive program for employers to hire individuals who are recent recipients of: SNAP (food stamps), TANF (FIP) benefits, SSI, or vocational rehabilitation services or are: disabled or unemployed Veterans, ex-felons, living in HUD designated communities or disconnected youth. <b>Check the website to see if you might qualify the employer for this credit and if you think you do, then let the employer know when applying or interviewing for a new job.</b>
<b>Phone/Email</b>	1-800-482-2959 or <a href="mailto:WOTCUnit@michigan.gov">WOTCUnit@michigan.gov</a>
<b>Website</b>	<a href="http://www.michigan.gov/uia/0,1607,7-118--78849--,00.html">http://www.michigan.gov/uia/0,1607,7-118--78849--,00.html</a>

## *Local and Regional Training Programs*

### **Ann Arbor SPARK “Shifting Gears Program”**

<b>Administrator</b>	Ann Arbor SPARK
<b>Description</b>	This five-month program is designed for corporate executives looking to transfer their large-company knowledge to skills for small companies. It includes small-business workshops, in-class sessions, a three-day practice simulation, and a two-week pro bono project with a local small business. Also provides networking opportunities, career mentoring, and interview practice.
<b>Address</b>	SPARK EAST, 215 W. Michigan Ave., Ypsilanti, MI 48197
<b>Eligible Applicants</b>	Experienced corporate professionals. The cost of the program is \$2,000 and is offered multiple times throughout the year.
<b>Website</b>	<a href="http://www.annarborusa.org/career-services/shifting-gears">http://www.annarborusa.org/career-services/shifting-gears</a>

### **Automation Alley Program for Displaced Workers**

<b>Administrator</b>	Automation Alley
<b>Description</b>	This program is designed for displaced workers looking for advanced training in manufacturing jobs. The core curriculum focuses on technical and academic training in high-wage technical manufacturing positions.
<b>Address</b>	Automation Alley’s Advanced Manufacturing Training Center
<b>Phone</b>	1-800-427-5100
<b>Website</b>	<a href="http://www.automationalley.com">http://www.automationalley.com</a>

### **Detroit Entrepreneurship Institute Inc.**

<b>Administrator</b>	Detroit Entrepreneurship Institute, Inc. (DEI)
<b>Description</b>	DEI provides entrepreneurship and economic literacy training and technical assistance to individuals in Southeast Michigan. They also help individuals achieve self-employment and accumulate assets necessary for starting their own business.
<b>Address</b>	1010 Antietam, Detroit, MI 48207
<b>Phone</b>	1-313-877-9060
<b>Website</b>	<a href="http://www.deibus.org">http://www.deibus.org</a>

### **Detroit Job Corps Center**

<b>Administrator</b>	Detroit Job Corps
<b>Description</b>	Job Corps is a no-cost education and career technical training program administered by the U.S. Department of Labor designed to help young people ages 16 through 24 receive career technical and academic training. Job Corps pays each student a living allowance twice a month while in the program. However, just like a real job, taxes are deducted from this allowance. Job Corps also offers housing to up to 120 male students and 120 female students in several dormitories. Each dormitory has bathroom and shower facilities, laundry facilities, TV rooms, lounges, and vending machines.
<b>Eligibility</b>	To enroll at Detroit Job Corps, please contact an admissions counselor at 1-800-733-5627.
<b>Address</b>	11801 Woodrow Wilson Street, Detroit, MI 48206
<b>Phone</b>	1-313-852-0300
<b>Website</b>	<a href="http://detroit.jobcorps.gov/Home.aspx">http://detroit.jobcorps.gov/Home.aspx</a>

**Focus: HOPE**

<b>Administrator</b>	Focus: HOPE
<b>Description</b>	Focus: HOPE offers education and training in the fields of machining, advanced manufacturing engineering, information technologies and weatherization. Also offers the Fast Track program geared at improving math and reading skills before entering an advanced job skills training program.
<b>Address</b>	1355 Oakman Boulevard, Detroit, MI 48238
<b>Phone</b>	1-313-494-5500
<b>Website</b>	<a href="http://www.focushope.edu/education/fs.htm">http://www.focushope.edu/education/fs.htm</a>

**Ford and the University of Detroit-Mercy Advanced Electric Vehicles Graduate Courses**

<b>Administrator</b>	The University of Detroit-Mercy (UDM)
<b>Description</b>	Beginning in January 2010 UDM will begin to retrain traditional automotive engineers, providing them with the skills and expertise to develop the next generation of advanced electric and hybrid vehicles. These graduate-level courses are supplementary to Ford's internal online training programs in battery cells and electrochemistry, power-split controls, regenerative braking, calibration and commodity planning. Engineers in this program will select five of the seven courses to be completed in one calendar year. Most courses will be offered at the Ford Training and Development Center in Dearborn; others with laboratory experience will be offered at UDM's McNichols campus in Detroit.
<b>Address</b>	4001 W. McNichols Road, Detroit, MI 48221-3038
<b>Phone/Email</b>	Duane Spytman at 313-993-3378 or <a href="mailto:spytmada@udmercy.edu">spytmada@udmercy.edu</a> Val Glisson at 313-993-1128 or <a href="mailto:glissovs@udmercy.edu">glissovs@udmercy.edu</a> .
<b>Website</b>	<a href="http://eng-sci.udmercy.edu/programs/aev/index.htm">http://eng-sci.udmercy.edu/programs/aev/index.htm</a>

**Former Auto Engineers Retraining Program**

<b>Administrator</b>	Michigan Technological University
<b>Description</b>	Michigan Technological University, AVL and the Engineering Society of Detroit (ESD) offers free training for Michigan's auto engineers. The semester-long course, Advanced Propulsion for Hybrid Vehicles with a concentration in Battery Engineering, is a graduate-level, three-credit class focusing on engineering skills that apply to next-generation hybrid and electric vehicles with an emphasis on battery design and hands-on learning. The Michigan Department of Energy, Labor and Economic Growth as well as the Michigan Academy for Green Mobility are sponsoring the course. Classes include hands-on lab sessions provided by AVL and utilize three hybrid vehicles supplied by GM, and support from Ford and Lotus. For more information on the course, please visit ESD's web site for course description.
<b>Address</b>	ESD Headquarters, 20700 Civic Center Drive, Suite 450, Southfield, MI 48076
<b>Eligible Applicants</b>	Only automotive engineers with a bachelor's of science degree in engineering or similar physical sciences area are eligible to apply. To be considered, candidates must work for the auto industry or have been displaced due to economic conditions. First preference will be given to engineers employed in the auto industry. Their tuition will be covered by federal dollars administered through Michigan Works! Auto engineers who are unemployed are also encouraged to apply and will be admitted tuition-free if space is available.
<b>Phone</b>	1-248-353-0735
<b>Email/Website</b>	To apply: Linda LaPointe of ESD at <a href="mailto:llapointe@esd.org">llapointe@esd.org</a> , or visit: <a href="http://ww2.esd.org/PDFS/2010/2010-10-PropulsionDesc.pdf">http://ww2.esd.org/PDFS/2010/2010-10-PropulsionDesc.pdf</a>

### Great Lakes Trade Adjustment Assistance Center

<b>Administrator</b>	Great Lakes Trade Adjustment Assistance Center at the University of Michigan (GLTAAC)
<b>Description</b>	The center helps small manufacturing businesses that have been negatively impacted by imports improve their competitiveness and long-term viability. The GLTAAC has successfully assisted over 300 companies in the region.
<b>Address</b>	University of Michigan – Ann Arbor 506 E. Liberty Street, 3 <sup>rd</sup> Floor, Ann Arbor, MI 48104
<b>Eligible Applicants</b>	Eligible firms must be certified as “trade impacted” by the U.S. Department of Commerce. The firm must be a manufacturer with wholly owned subsidiary status in Michigan and have been a business at least two years.
<b>Phone</b>	1-877-877-5439
<b>Email/Website</b>	<a href="mailto:gltaac@umich.edu">gltaac@umich.edu</a> , <a href="http://www.gltaac.org">http://www.gltaac.org</a>

### Michigan Opportunity Partnership

<b>Administrator</b>	The State of Michigan Department of Energy, Labor and Economic Growth. Employers from business and industry, health care, skilled trades, associations, organized labor, community colleges and universities, the Michigan Works! System, and Michigan’s Regional Skills Alliances have pledged jobs and support.
<b>Description</b>	The partnership provides targeted skills training for labor sectors experiencing significant shortages, contacts 35,000 employers to identify immediate job openings, and works directly with employers to fill job vacancies.
<b>Phone</b>	1-800-285-WORK
<b>Website</b>	<a href="http://www.michiganworks.org">http://www.michiganworks.org</a> , <a href="http://www.michigan.gov/mdcd">http://www.michigan.gov/mdcd</a>

### Unemployed Workers Over 40

<b>Administrator</b>	Operation ABLE of Michigan in Detroit
<b>Description</b>	Full-time, 8-week computer and job search course. Includes training on word processing, business communications, the Microsoft suite of software (Office, Excel, Access, and PowerPoint), employability skills, and customer service.
<b>Eligible Applicants</b>	Job seekers over 40 years old are eligible for the course.
<b>Phone</b>	1-313-832-0922
<b>Email</b>	<a href="mailto:ability@operationable.org">ability@operationable.org</a>

## *Local College and University Programs*

### **Automation Alley Talent Transition Program**

<b>Administrator</b>	Automation Alley – Lawrence Technological University staff members are working in collaboration with General Dynamics Land Systems, Raytheon Co., and the U.S. Army Tank Research, Development, and Engineering Center.
<b>Description</b>	The program helps schools customize retraining and certificate programs based on the hiring needs of local industries.
<b>Address</b>	Lawrence Technological University in Southfield and the U.S. Army Tank Research, Development, and Engineering Center in Warren
<b>Phone</b>	1-800-427-5100
<b>Website</b>	<a href="http://www.automationalley.com">http://www.automationalley.com</a>

### **Eastern Michigan University “Return to Learn”**

<b>Administrator</b>	Eastern Michigan University
<b>Description</b>	EMU offers assistance to any students who wish to complete their degree.
<b>Address</b>	EMU’s main campus is located in Ypsilanti, however, EMU offers classes in satellite locations in Brighton, Detroit, Flint, Grand Rapids, Jackson, Livonia, Monroe, Traverse City and Washtenaw County. (NOTE: Not all programs are offered in all locations). EMU also offers online classes.
<b>Phone</b>	Admissions Office: 1-734-487-5978
<b>Website</b>	“Return to Learn” Information: <a href="http://www.emich.edu/returntolearn/index.html">http://www.emich.edu/returntolearn/index.html</a> Program Application: <a href="http://www.emich.edu/admissions/apply.php">http://www.emich.edu/admissions/apply.php</a>

### **Eastern Michigan University “Shifting Gears”**

<b>Administrator</b>	Eastern Michigan University, taught by Dr. Dianna Wong
<b>Description</b>	Eastern Michigan University's School of Business, working in collaboration with Spark East, offers the program "Shifting Gears" which assists displaced corporate executives in developing the skills necessary to succeed in smaller, start-up settings.
<b>Address</b>	SPARK EAST, 215 W. Michigan Ave., Ypsilanti, MI 48197
<b>Phone</b>	1-734-622-0882 or 1-734-478-6030

### **Lawrence Technological University Tuition Break**

<b>Administrator</b>	Lawrence Technological University
<b>Description</b>	LTU is offering grants that will fund 50 percent of tuition for 400 displaced workers (200 undergraduate and 200 graduate students) until graduation. These tuition grants are part of the \$3 million Recovery Starts Here grant program.
<b>Address</b>	21000 West Ten Mile Road, Southfield, MI 48075-1058
<b>Eligible Applicants</b>	Interested applicants must be able to attend the university full time and submit dated buyout letters, separation agreements, or unemployment applications.
<b>Phone</b>	Admissions Office: 1-248-204-3160
<b>Website</b>	Program Application: <a href="http://www.ltu.edu/recovery">http://www.ltu.edu/recovery</a>

### The Michigan Technical Education Center

<b>Administrator</b>	The Michigan Technical Education Center at the Henry Ford Community College and the Southeast Michigan Community Alliance
<b>Description</b>	The center provides employment, education, and counseling services, such as job search skills training, search assistance, financial aid information and referrals to retraining programs.
<b>Address</b>	Henry Ford Community College, 5101 Evergreen Rd. Dearborn, MI. 48128
<b>Eligible Applicants</b>	All displaced workers may contact the Michigan Technical Education Center for further information.
<b>Phone</b>	1-313-317-6600
<b>Email/Website</b>	<a href="mailto:mtec@hfcc.edu">mtec@hfcc.edu</a> , <a href="http://www.hfcc.edu/mtec/">http://www.hfcc.edu/mtec/</a>

### Oakland University Scholarship Program

<b>Administrator</b>	Oakland University and Michigan Works!
<b>Description</b>	The university is offering competitive scholarships of \$5,000 per year for two years. The scholarship covers certificate programs in financial planning, paralegal services, assistive, vocational, and licensed practical nursing, medical administration, and patient care.
<b>Address</b>	Oakland University 2200 N. Squirrel Road, Rochester, Michigan 48309-4401
<b>Eligible Applicants</b>	All interested applicants must register with Michigan Works before registering at Oakland University to be eligible for the scholarship program.
<b>Website</b>	<a href="http://www.michiganworks.org">http://www.michiganworks.org</a> , <a href="http://www.oakland.edu/quality">http://www.oakland.edu/quality</a>

### Film Classes at Oakland Community College

<b>Administrator</b>	Oakland Community College and S3 Entertainment Group L.L.C.
<b>Description</b>	The combined partnership offers noncredit courses and internships in film classes to help course participants enter into Michigan's growing film industry. The course is taught for two weeks with classes Monday-Thursday from 5:30pm to 8:30 pm and 8 hour sessions on Saturdays at the S3 studio in Ferndale. The cost of the course is \$1,850 each.
<b>Address</b>	Oakland Community College, 2480 Opdyke Road, Bloomfield Hills, MI 48304
<b>Email/Website</b>	<a href="http://www.s3eg.com">http://www.s3eg.com</a> , <a href="mailto:FIT@s3eg.com">FIT@s3eg.com</a>

### Local Community College Short-Term Training Programs

<b>Administrator</b>	Henry Ford Community College, Wayne County Community College, Washtenaw Community College, Monroe County Community College
<b>Description</b>	These local community colleges offer short-term training and education programs as part of the No Worker Left Behind program. Courses are intended to give individuals the skills necessary to enter employment. The training programs vary from accounting to theater to web design.
<b>Address</b>	Henry Ford Community College in Dearborn, Wayne County Community College in several locations, Washtenaw Community College in Ann Arbor, and Monroe County Community College in several locations.
<b>Website</b>	<a href="http://www.michigan.gov/nwlb/0,1607,7-242-48247_44644_44670---,00.html">http://www.michigan.gov/nwlb/0,1607,7-242-48247_44644_44670---,00.html</a> , <a href="http://www.mycareereducation.org">www.mycareereducation.org</a>

### Wayne-Metropolitan Community Action Agency

<b>Administrator</b>	Wayne-Metropolitan Community Action Agency
<b>Description</b>	Wayne Metro's Employment & Training Program works to improve client job readiness and skill level. Employment counselors help to identify barriers that can hinder or delay employment and then develop Individualized Service Plans based on client goals. Intake Services/Service Planning begins with a one-to-one interview to determine eligibility, review applicable services, complete Service Plan and schedule participation in the E & T Program. Training programs include: a Work Experience Program designed for up to 8 weeks of on-the-job paid work experience and Computer Training classes.
<b>Address</b>	2121 Biddle, Suite 102, Wyandotte, MI 48192
<b>Phone</b>	1-313-843-2550
<b>Email/Website</b>	<a href="mailto:tmccollister@waynemetrol.org">tmccollister@waynemetrol.org</a> or visit: <a href="http://www.waynemetrol.org/programs_css_employment.html">http://www.waynemetrol.org/programs_css_employment.html</a>

# *Unemployment Service Centers in Southeast Michigan*

## Keep Michigan Working

<b>Administrator</b>	State of Michigan
<b>Description</b>	A database with links for job opportunities and training.
<b>Website</b>	<a href="http://www.mi.gov/jobs">http://www.mi.gov/jobs</a>

## Michigan Works! Talent Bank

<b>Administrator</b>	Michigan Works!
<b>Description</b>	A website where workers can search for jobs and employers can contact interested potential employees.
<b>Phone</b>	1-800-285-WORK
<b>Website</b>	<a href="http://www.michiganworks.org">http://www.michiganworks.org</a>

## Southeast Michigan Community Alliance (SEMCA)

<b>Administrator</b>	Michigan Works!, SEMCA
<b>Address</b>	25363 Eureka Rd, Taylor, MI 48180
<b>Description</b>	SEMCA is one of 25 Michigan Works! Agencies designed by the state to simplify public and business access to educational training, self-help and economic development opportunities.
<b>Phone</b>	1-734-229-3500
<b>Website</b>	<a href="http://www.semca.org/">http://www.semca.org/</a>

## Local Workforce Assistance Centers:

<b>Administrator</b>	Arab Community Center for Economic and Social Services (A.C.C.E.S.S.)
<b>Description</b>	The center provides employment services and job training.
<b>Address</b>	2651 Saulino Ct., Dearborn, MI, 48120
<b>Phone/Website</b>	1-313-842-7010 and <a href="http://www.accesscommunity.org">http://www.accesscommunity.org</a> .

<b>Administrator</b>	Employment Training and Community Services of Washtenaw County
<b>Address</b>	304 Harriet St., Suite 400, Ypsilanti, MI 48197
<b>Phone</b>	1-734-544-3053
<b>Website</b>	<a href="http://www.ewashtenaw.org/government/department/etc">http://www.ewashtenaw.org/government/department/etc</a>

<b>Administrator</b>	Michigan Works! Dearborn Service Center
<b>Address</b>	6451 Schaefer, 2 <sup>nd</sup> Floor, Dearborn, MI, 48126
<b>Phone</b>	1-313-945-8380

<b>Administrator</b>	Michigan Works! Southgate Service Center
<b>Address</b>	15100 Northline Rd., Suite 179, Southgate, MI, 48195
<b>Phone</b>	1-734-362-3466

<b>Administrator</b>	Monroe Service Center
<b>Address</b>	1531 North Telegraph Rd., Suite D, Monroe, MI 48162
<b>Phone</b>	1-734-240-7950
<b>Website</b>	<a href="http://www.co.monroe.mi.us/monroe/default.aspx?PageId=33">http://www.co.monroe.mi.us/monroe/default.aspx?PageId=33</a>

<b>Administrator</b>	M-TEC at Henry Ford Community College
<b>Description</b>	The center provides internet access, job search assistance, information and referral services to education and training programs, in addition to career counseling.
<b>Address</b>	3601 Schaefer Rd., Dearborn, MI, 48126
<b>Phone</b>	1-313-317-6600
<b>Website</b>	<a href="http://www.hfcc.edu/mtec/">http://www.hfcc.edu/mtec/</a>

<b>Administrator</b>	University of Michigan – The Center for the Education of Women
<b>Description</b>	Provides job search counseling and assistance with resumes and cover letters.
<b>Address</b>	330 E. Liberty, Ann Arbor, MI, 48104
<b>Phone</b>	1-734-998-7080
<b>Website</b>	<a href="http://www.cew.umich.edu/">http://www.cew.umich.edu/</a>

<b>Administrator</b>	Women’s Center of Southeast Michigan
<b>Description</b>	The center provides job workshops, assistance with resumes and cover letters, and coaching for interviews.
<b>Address</b>	2425 W. Stadium Blvd., Ann Arbor, MI, 48103
<b>Phone</b>	1-734-973-6779

# *Health Coverage, Clinics, Prescription Drug Discounts*

## **Michigan Medicaid Programs**

<b>Administrator</b>	Michigan Department of Community Health
<b>Description</b>	Michigan has many health care programs available to children, families, and adults who meet certain eligibility requirements. The goal of these health care programs is to ensure that essential health care services are made available to those who otherwise would not have the financial resources to purchase them.
<b>Eligible Activities</b>	All of the health care programs in Michigan have income limits and some programs also have an asset limit, which vary based on program.
<b>Phone</b>	1-517-373-3740
<b>Website</b>	<a href="http://www.michigan.gov/mdch/0,1607,7-132-2943_4860-41331--,00.html">http://www.michigan.gov/mdch/0,1607,7-132-2943_4860-41331--,00.html</a>

## **Michigan Medicare Savings Program**

<b>Administrator</b>	Michigan Department of Community Health (MDCH)
<b>Description</b>	MDCH helps individuals find programs that they may be eligible for that can save over \$1,000 in Medicare expenses each year for people who qualify.
<b>Eligibility</b>	You may qualify for help to pay your Medicare expenses if you are elderly or disabled with low income and limited assets. To get these savings, you must be eligible for or receiving Medicare Part A. If you are not sure if you are receiving Medicare Part A, look on the front of your Medicare insurance card or call Social Security toll-free at 1-800-772-1213 to ask. To qualify, you must have: monthly income below 135% of the Federal Poverty Level (FPL); and assets valued at less than \$4,000 for a single person (\$6,000 for a married couple).
<b>Phone</b>	1-800-772-1213
<b>Website</b>	<a href="http://www.michigan.gov/documents/Medicare_10355_7.pdf">http://www.michigan.gov/documents/Medicare_10355_7.pdf</a>

## **Adult Benefits Waiver / Adult Medical Program (ABW/AMP)**

<b>Administrator</b>	Michigan Department of Community Health
<b>Description</b>	Adult Benefits Waiver / Adult Medical Program (ABW/AMP) provides basic medical care to low income childless adults who do not qualify for Medicaid. There are asset and income tests. ABW/AMP medical coverage is limited (e.g., inpatient coverage is not covered). However, prescription drug coverage is included. Contact the local MDHS office to apply program.
<b>Phone</b>	Monroe: 1-866-291-8691; Wayne: 1-313-833-3450; Washtenaw: 1-866-291-8691
<b>Website</b>	<a href="http://www.michigan.gov/documents/ABWCoverages_121451_7.pdf">http://www.michigan.gov/documents/ABWCoverages_121451_7.pdf</a>

## **MI Child**

<b>Administrator</b>	MiChild
<b>Description</b>	MiChild is a health insurance program available to uninsured children of Michigan's working families. Services are provided by HMOs and other health care plans. MiChild covers: regular checkups, shots, emergency care, dental care, pharmacy, hospital care, prenatal care and delivery, vision and hearing, mental health and substance abuse services, among others. If your child qualifies, you pay a monthly premium of \$10 a month. There are no co-pays and no deductibles.
<b>Eligibility</b>	To qualify, children must: be U.S. citizens, live in Michigan, be under the age of 19, have no health insurance, and meet the income requirements.
<b>Phone</b>	For an application, call: 1-888-988-6300
<b>Website</b>	<a href="https://eform.state.mi.us/michild/intro1.htm">https://eform.state.mi.us/michild/intro1.htm</a>

### Veterans Hospitals

<b>Administrator</b>	John D. Dingell VA Medical Center
<b>Description</b>	Located in Detroit, medical services are provided to veterans living in Wayne, Oakland, Macomb, and St. Clair counties.
<b>Address</b>	4646 John R Street, Detroit, MI 48201
<b>Phone</b>	1-313-576-1000
<b>Website</b>	<a href="http://www.detroit.va.gov/index.asp">http://www.detroit.va.gov/index.asp</a>

<b>Administrator</b>	VA Ann Arbor Healthcare System
<b>Description</b>	The VA Ann Arbor Healthcare System serves veterans in Michigan and northwest Ohio at its main medical center or one of three community-based outpatient clinics. The facility also serves as a referral center for specialty care.
<b>Address</b>	2215 Fuller Rd., Ann Arbor, MI 48105
<b>Phone</b>	1-734-769-7100
<b>Website</b>	<a href="http://www.annarbor.va.gov/index.asp">http://www.annarbor.va.gov/index.asp</a>

### Free Clinics of Michigan

<b>Administrator</b>	Free Clinics of Michigan
<b>Description</b>	Free Clinics of Michigan is a network of volunteer-staffed free clinics that provide health care services to the uninsured or medically underserved in Michigan.
<b>Address</b>	Various locations across Michigan
<b>Phone</b>	1-888-877-6769
<b>Email/Website</b>	<a href="http://www.fcomi.org/locator/locator.htm">http://www.fcomi.org/locator/locator.htm</a> or email: <a href="mailto:admin@fcomi.org">admin@fcomi.org</a>

### Free Clinics in Wayne County

<b>Administrator</b>	Arab Community Center for Economic and Social Services Health Clinic
<b>Description</b>	Medical services are offered to the uninsured and underinsured based on a sliding scale fee schedule, making it affordable for the entire public regardless of income. Services include primary care such as physicals, follow-ups, immunizations, pap smears, breast exams and family counseling, obstetrics and gynecology, general surgery and oncology, complete laboratory services, mammography and ultrasound. Pharmacy located on premises.
<b>Address</b>	6450 Maple St., Dearborn, MI 48126
<b>Phone</b>	1-313-216-2200
<b>Website</b>	<a href="http://www.accesscommunity.org/site/PageServer?pagename=Medical_Division">http://www.accesscommunity.org/site/PageServer?pagename=Medical_Division</a>

<b>Administrator</b>	Cabrini Clinic
<b>Description</b>	Services available include medical, prescription, vision, mental health and social.
<b>Address</b>	1234 Porter Street, Detroit, MI 48226
<b>Phone</b>	1-313-961-7863
<b>Email/Website</b>	<a href="mailto:contactus@cabriniclinic.org">contactus@cabriniclinic.org</a> or <a href="http://www.cabriniclinic.org/">http://www.cabriniclinic.org/</a>

<b>Administrator</b>	Hope Medical Clinic – Wayne Satellite Clinic
<b>Description</b>	Services available include medical, dental, and prescription.
<b>Address</b>	5403 S. Wayne Rd., Wayne, MI 48184
<b>Phone</b>	1-734-710-6688
<b>Website</b>	<a href="http://www.thehopeclinic.org/medicalclinic/wayne.htm">http://www.thehopeclinic.org/medicalclinic/wayne.htm</a>

<b>Administrator</b>	Health Unit on Davison Avenue (HUDA) Community Clinic
<b>Description</b>	Provides free outpatient medical services for the uninsured. Medical services include outpatient health assessments, blood pressure screening, cholesterol monitoring, diabetes screening, general eye exams, prostate cancer screening and breast exams. HUDA Clinic also offers lab services including glucose testing, occult blood testing, TB testing, urine dipstick, hemoglobin, beta-HCG, and microscopic services. Open Wednesdays and Saturdays from 10 a.m. until 2 p.m.
<b>Address</b>	1605 W. Davison Ave., Detroit, MI 48328
<b>Phone</b>	1-313-865-8446
<b>Email/Website</b>	<a href="mailto:info@hudaclinic.org">info@hudaclinic.org</a> or <a href="http://hudaclinic.org">http://hudaclinic.org</a>

<b>Administrator</b>	MAPI Free Clinic
<b>Description</b>	Services available include medical and prescription.
<b>Address</b>	12701 Telegraph Rd., Suite 202, Taylor, MI 48180
<b>Phone</b>	1-734-374-3152

<b>Administrator</b>	Oakwood Medical Staff Clinic
<b>Description</b>	The clinic was established to provide primary care health services to adult patients that have been displaced or laid off from Ford Motor Company and Visteon in the past 3 years and are without health insurance. The clinic offers primary care services including a history and physical exams by a physician. Ancillary testing including radiology exams, blood work or more extensive medical care may not be services that are covered. The clinic within the Charlotte A. Woody Cancer Center.
<b>Location/Hours</b>	18101 Oakwood Blvd, PO Box 2500, Dearborn, MI 48124; Mon.-Thurs.1-4 P.M.
<b>Phone</b>	1-313-593-7817
<b>Pharmacy</b>	For a small annual fee, patient can have access to low-cost prescriptions by registering in the pharmacy located across the Atrium from the clinic. Phone: 1-313-593-7273
<b>What to Bring</b>	Driver's License or picture ID, Proof of previous employment at Ford Motor Company (severance papers, Ford ID, UAW card), and a list of medications.
<b>Website</b>	<a href="http://www.oakwood.org/?id=2124&amp;sid=1">http://www.oakwood.org/?id=2124&amp;sid=1</a>

<b>Administrator</b>	St. John Community Health Center
<b>Description</b>	Primary care services usually include the regular services you would receive from your family doctor, such as preventive care, health education, and treatment of long term (chronic) disease like high blood pressure or diabetes.
<b>Address</b>	3000 Gratiot Ave.(near McDougall), Detroit, MI 48207
<b>Phone</b>	1-313-567-7642
<b>Website</b>	<a href="http://www.stjohn.org/hospitalscenters/OutpatientCenter.aspx?FacilityID=57">http://www.stjohn.org/hospitalscenters/OutpatientCenter.aspx?FacilityID=57</a>

<b>Administrator</b>	St. Vincent DePaul Health Center
<b>Description</b>	Services provided for adults include treatment of common medical conditions such as: high blood pressure, diabetes, asthma, arthritis, physicals, and respiratory problems. Physicians are available on most Monday and Thursday afternoons by appointment only.
<b>Address</b>	15055 Hubbell St., Detroit, MI 48227 (located at Cooley High School)
<b>Phone</b>	1-313-837-5078
<b>Website</b>	<a href="http://www.stjohn.org/InnerPage.aspx?PageID=1826">http://www.stjohn.org/InnerPage.aspx?PageID=1826</a>

<b>Administrator</b>	Wyandotte Clinic for the Working Uninsured
<b>Description</b>	The Wyandotte Clinic for the Working Uninsured provides primary medical care to adult uninsured workers. Services include primary care doctor visits, podiatric services, disease Management of high blood pressure, diabetes, asthma, nutrition counseling with registered dietitian, referral service as appropriate, women's annual exams, including Pap and Mammography, and prescription assistance. Patients are seen by appointment on Wednesdays from 4 pm to 7 pm and some Saturdays.
<b>Address</b>	23050 West Road, Suite 230, Brownstown, MI 48183
<b>Phone</b>	1-734-365-3560
<b>Website</b>	<a href="http://www.wyandotteclinic.com/">http://www.wyandotteclinic.com/</a>

<b>Administrator</b>	Western Wayne Family Health Centers
<b>Description</b>	Western Wayne provides primary care services to the uninsured and underinsured based on your ability to pay. Fees are determined on a sliding scale basis. Western Wayne will also help patients apply for support programs that may help to offset the cost of care. Services are available to patients of all ages and include: primary and preventative care, physical examinations, health and wellness education, chronic disease management, obstetrics /gynecology, breast and cervical cancer screenings, well child checks, immunizations, employment physicals, laboratory work, and referral into specialty care.
<b>Address</b>	2500 Hamlin Road, Inkster, MI 48141
<b>Phone</b>	1-313-561-5100
<b>Website</b>	<a href="http://www.wwfhcinkster.org/">http://www.wwfhcinkster.org/</a>

#### Free Clinics in Washtenaw County

<b>Administrator</b>	Corner Health Center
<b>Description</b>	The Corner provides medical services for men and women between the ages of 12-21, and their children. Services include: wellness care including physicals, immunizations, diagnosis and treatment of common health problems such as a sore throat or asthma, pediatric care and mental health services. Fees are determined on a sliding fee schedule based on income.
<b>Address</b>	47 Huron, Ypsilanti, MI 48197
<b>Phone</b>	1-734-484-3600
<b>Website</b>	<a href="http://www.cornerhealth.org">http://www.cornerhealth.org</a>

<b>Administrator</b>	Chelsea Grace Clinic
<b>Description</b>	Services include medical and prescription.
<b>Address</b>	603 S. Main St., Chelsea, MI 48118
<b>Phone</b>	1-888-331-1174

<b>Administrator</b>	Hope Medical Clinic, Inc.
<b>Description</b>	Services include medical, dental, prescription, vision, hearing, mental health and social services.
<b>Address</b>	103 Arnet St., Ypsilanti, MI 48198
<b>Phone</b>	1-734-481-0111
<b>Website</b>	<a href="http://www.thehopeclinic.org">http://www.thehopeclinic.org</a>

### Healthy Heart, Blood Pressure, and Stroke Screenings

<b>Administrator</b>	Oakwood Healthcare System and Canton's 100 Days to Health
<b>Description</b>	Oakwood's Community Health department presents low cost (sometimes free) heart health screenings and other services. This quick screening offers on-the-spot results, and interpretation of blood pressure, total & HDL cholesterol and glucose levels. To participate in screening (blood pressure and cholesterol levels), pre-registering at <a href="http://leisure.canton-mi.org/100days.aspx">http://leisure.canton-mi.org/100days.aspx</a> is required.
<b>Phone/email</b>	Once pre-registered, call 1-313-586-5495 or email <a href="mailto:Colleen.Cooper@oakwood.org">Colleen.Cooper@oakwood.org</a>
<b>Address</b>	Canton Summit ,46000 Summit Pky, Canton, MI 48188
<b>Website</b>	<a href="http://www.oakwood.org/creg/?id=3&amp;sid=1">http://www.oakwood.org/creg/?id=3&amp;sid=1</a>

### HIV/AIDS Diagnosis and Treatment

<b>Administrator</b>	Oakwood Healthcare Center – Westland: Infectious Disease Clinic
<b>Description</b>	Patients may receive diagnosis, treatment and management of HIV and AIDS at the Infectious Disease Clinic, located at the Oakwood Healthcare Center in Westland. The clinic offers physicians who specialize in HIV/AIDS, social workers and counselors to all patients regardless of ability to pay. Federal funds through the Ryan White Care Act provide coverage for uninsured patients.
<b>Address</b>	2001 S. Merriman Rd, Suite 100, Westland, MI 48186
<b>Phone</b>	1-734-727-1000 for general center; 1-734-727-1115 for Infectious Disease Clinic
<b>Website</b>	<a href="http://www.oakwood.org/?id=697&amp;sid=1&amp;SiteCode=25">http://www.oakwood.org/?id=697&amp;sid=1&amp;SiteCode=25</a>

### Information on Free or Low Cost Prescription Medication

<b>Administrator</b>	Michigan Department of Community Health
<b>Description</b>	Listing of various prescription drug discount programs and free clinics
<b>Website</b>	<a href="http://www.michigan.gov/mdch/0,1607,7-132-2943_52115-203872--,00.html">http://www.michigan.gov/mdch/0,1607,7-132-2943_52115-203872--,00.html</a>

### Michigan Donated Dental Services

<b>Administrator</b>	Michigan Donated Dental Services Program (DDS)
<b>Description</b>	The DDS program provides services in private dental offices located throughout the state to those who qualify. Services are limited at this time, so please call for further details. Services are available in Lapeer, Lenawee, Livingston, Macomb, Oakland, Monroe, St. Clair, Washtenaw and the city of Detroit.
<b>Eligibility</b>	Applicants must have a permanent and severe disability, chronic illness or be elderly, be unable to pay for dental treatment and show no other means of obtaining needed dental care, and need extensive treatment, i.e., more than routine care.
<b>Address</b>	3647 Okemos Road, #200, Okemos, MI
<b>Phone</b>	1-800-850-5913
<b>Website</b>	<a href="http://www.nfdh.org">http://www.nfdh.org</a>

### Michigan Drug Prices

<b>Administrator</b>	Michigan Department of Community Health (MDCH)
<b>Description</b>	MDCH created a website to help consumers search more than 150 commonly prescribed prescription drugs in Michigan for the lowest possible price. Users can search this web site by zip code, city, or pharmacy for the lowest cost of drugs as far as 100 miles away. Since some of the prices listed on this website could be outdated, consumers are urged to call their pharmacy to check the latest price.
<b>Website</b>	<a href="http://www.michigandrugprices.com">http://www.michigandrugprices.com</a>

### Michigan's Prescription Drug Discount Card

<b>Administrator</b>	Michigan Department of Community Health
<b>Description</b>	The MiRx (My Prescription) Card is a prescription drug discount program for Michigan residents who do not have any prescription drug coverage. The Card is free and there is no cost to enroll in the program. Card holders can use their MiRx card at their local participating pharmacy and receive the MiRx discounted price. The discount is good on any medicine the pharmacist stocks and your doctor prescribes. Over-the-counter drugs are not covered even if they are prescribed.
<b>Eligibility</b>	Applicants must be a resident of Michigan, have no other prescription drug coverage, and have an income level at or below the state's median income level.
<b>Phone</b>	1-866-755-6479
<b>Website</b>	<a href="http://www.mihealth.org/mirx/index.html#">http://www.mihealth.org/mirx/index.html#</a>

### OakAssist Financial Advisors

<b>Administrator</b>	Oakwood Staff of Financial Advisors
<b>Description</b>	If you do not have insurance or your insurance does not cover all of the costs, there may be other options to assist you. You can call and speak with a Financial Advisor at Oakwood to discuss the options that better fit your needs.
<b>Phone</b>	1-313-593-7136
<b>Website</b>	<a href="http://www.oakwood.org/?id=1718&amp;sid=1">http://www.oakwood.org/?id=1718&amp;sid=1</a>

### TB (Tuberculosis) Screening, Diagnosis, and Treatment

<b>Administrator</b>	Westland: Oakwood TB and Infectious Disease Clinic
<b>Description</b>	Operated in collaboration with the Wayne County Health Department, the Oakwood TB Clinic provides diagnosis, treatment and management of Active Pulmonary and Extra Pulmonary TB; and Latent TB infection Wayne County TB Clinic. Uninsured patients are covered fully under this program. Laboratory, skin testing and radiology are available in the center.
<b>Address</b>	2001 S. Merriman Rd, Suite 300, Westland, MI 48186
<b>Phone</b>	1-734-727-1130 for the TB Clinic; 1-734-727-1000 for general center
<b>Website</b>	<a href="http://www.oakwood.org/?id=697&amp;sid=1&amp;SiteCode=46">http://www.oakwood.org/?id=697&amp;sid=1&amp;SiteCode=46</a>

### Teen Health Centers

<b>Administrator</b>	Oakwood Healthcare System and Oakwood Healthcare Foundation	
<b>Description</b>	Primary medical care for young people ages 10—21 is offered at Oakwood's teen health centers in Inkster, Romulus and Taylor. Services are low cost and no one is turned away for inability to pay. For specific details on individual treatments or payment plans, please contact your local teen center, either on-line or by calling.	
<b>Website</b>	<a href="http://www.oakwood.org/?id=1602&amp;sid=1">http://www.oakwood.org/?id=1602&amp;sid=1</a>	
<b>Oakwood Inkster Teen Center</b>	<b>Address</b>	3250 Middlebelt Rd, Inkster, MI 48141
	<b>Phone</b>	1-734-729-3650
	<b>Website</b>	<a href="http://www.oakwood.org/?id=697&amp;sid=1&amp;SiteCode=94">http://www.oakwood.org/?id=697&amp;sid=1&amp;SiteCode=94</a>
<b>Oakwood Romulus Teen Center</b>	<b>Address</b>	9650 S. Wayne Rd, Romulus, MI 48174
	<b>Phone</b>	1-734-941-1400
	<b>Website</b>	<a href="http://www.oakwood.org/?id=697&amp;sid=1&amp;SiteCode=43">http://www.oakwood.org/?id=697&amp;sid=1&amp;SiteCode=43</a>
<b>Oakwood Taylor Teen Health Center</b>	<b>Address</b>	26650 Eureka Rd, Suite C, Taylor, MI 48180
	<b>Phone</b>	1-734-942-2273
	<b>Website</b>	<a href="http://www.oakwood.org/?id=697&amp;sid=1&amp;SiteCode=49">http://www.oakwood.org/?id=697&amp;sid=1&amp;SiteCode=49</a>

# *General Assistance and Human Services*

## General Assistance / Human Services Portals

<b>Administrator</b>	Michigan Assistance and Referral Service (MARS)
<b>Description</b>	MARS provides information about programs offered by the State of Michigan that helps families in need of assistance for medical, nutritional, food, day care, temporary cash, etc., and then screens families to determine eligibility.
<b>Website</b>	<a href="http://www.mfia.state.mi.us/mars/">http://www.mfia.state.mi.us/mars/</a>

<b>Administrator</b>	Michigan Helping Hand
<b>Description</b>	This site, run by the State of Michigan, helps Michigan citizens facing economic hardship find the services they need. Links and information is available in the following areas: jobs and training, unemployment benefits, health care, family support and housing, among other things.
<b>Website</b>	<a href="http://www.michigan.gov/helpinghand/">http://www.michigan.gov/helpinghand/</a>

<b>Administrator</b>	SHARE Network Michigan
<b>Description</b>	SHARE Network brings together workforce development partners, faith-based organizations, community organizations, and businesses and government agencies in one searchable web site. Use the SHARE Network to: link to service provider information including address, hours of operation, a list of services they offer as well as a point of contact; search by county, location, service and/or by service provider, and create an online referral, among other things.
<b>Website</b>	<a href="http://www.michigan.gov/helpinghand/">http://www.michigan.gov/helpinghand/</a>

<b>Administrator</b>	The Information Center
<b>Description</b>	The Information Center is an information and referral service that includes information on resources for food pantries, medical and dental resources, holiday assistance, mentor programs, mortgage foreclosure assistance, grandparents raising grandchildren, troubled youth, utility assistance, clothing and furniture vouchers, senior services, Medicaid Waiver, caregiver support groups, among other things.
<b>Address</b>	20500 Eureka Suite 110, Taylor, MI 48180
<b>Phone</b>	1-734-282-7171
<b>Website</b>	<a href="http://www.theinfocenter.info">http://www.theinfocenter.info</a>

<b>Administrator</b>	United Way of Southeast Michigan
<b>Phone</b>	Dial 2-1-1 to reach a live operator and assistance
<b>Website</b>	<a href="http://www.uw211southcentral.org">http://www.uw211southcentral.org</a>

## General Assistance

<b>Administrator</b>	Ann Arbor Corps, Salvation Army
<b>Description</b>	Ann Arbor Corps, of the Salvation Army of Washtenaw County, offers essential services including: food pantry, camp programs, utility assistance, and eviction prevention.
<b>Address</b>	100 Arbana Drive, Ann Arbor, MI 48103
<b>Phone</b>	1-734-668-8353
<b>Website</b>	<a href="http://www.usc.salvationarmy.org/usc/www_usc_washtenaw.nsf/vw-sublinks/12F93FFB7FCFA7058625744100776C6C?openDocument">http://www.usc.salvationarmy.org/usc/www_usc_washtenaw.nsf/vw-sublinks/12F93FFB7FCFA7058625744100776C6C?openDocument</a>

<b>Administrator</b>	Hope Center Care & Share Closet
<b>Description</b>	The Care & Share Closet provides basic necessities not available with Food Stamps such as toilet paper, soap, deodorant, shampoo, cleaning supplies, and a limited number of household goods. Because contents of the Closet depend on donations, availability of items varies. Individuals and families may request supplies from the Closet once every two months and receive up to six items at a time.
<b>Address</b>	518 Harriet St., Ypsilanti, MI 48198
<b>Phone</b>	1-734-484-2989
<b>Website</b>	<a href="http://www.thehopeclinic.org/services/basic.htm">http://www.thehopeclinic.org/services/basic.htm</a>

<b>Administrator</b>	Hope Center Wash With Care
<b>Description</b>	Low-income families can wash their clothes by appointment in a free laundry facility housed at Hope Center. Availability of laundry soap is dependent on donations. There are six washers and eight dryers with a playroom for pre-school children adjacent to the laundry room. <i>Please Note:</i> Wash with Care closed on October 10, 2009 due to building construction. Please call to confirm availability.
<b>Address</b>	518 Harriet St., Ypsilanti, MI 48198
<b>Phone</b>	1-734-484-2989
<b>Website</b>	<a href="http://www.thehopeclinic.org/services/basic.htm">http://www.thehopeclinic.org/services/basic.htm</a>

<b>Administrator</b>	Oakwood Healthcare Systems: Oakwood Healthcare Keep Kids Safe
<b>Description</b>	Oakwood Healthcare System's Keep Kids Safe team offers free child safety seat checks by individual appointment. To date, over 95% of car seats checked through the Keep Kids Safe Car Seat Safety Check Program were improperly installed.
<b>Address</b>	Village Plaza, 23400 Michigan Ave, Dearborn, MI-48124
<b>Phone</b>	1-313-586-5488
<b>Website</b>	Info: <a href="http://www.oakwood.org/creg/ClassDetails.aspx?ClassID=101384&amp;sid=1">http://www.oakwood.org/creg/ClassDetails.aspx?ClassID=101384&amp;sid=1</a> To have a car seat inspection, visit: <a href="http://www.oakwood.org/creg/ClassDetails.aspx?ClassID=101466&amp;sid=1">http://www.oakwood.org/creg/ClassDetails.aspx?ClassID=101466&amp;sid=1</a> To take a car seat safety class, visit: <a href="http://www.oakwood.org/creg/ClassDetails.aspx?ClassID=102106&amp;sid=1">http://www.oakwood.org/creg/ClassDetails.aspx?ClassID=102106&amp;sid=1</a>

<b>Administrator</b>	Salvation Army of Romulus
<b>Description</b>	Services include food, clothing, furniture, as well as referrals and temporary shelter. Qualified individuals receive services for free, call ahead for appointments. Serves Washtenaw and Wayne Counties. Open Mon. through Sat. 9 a.m. - 7 p.m.
<b>Address</b>	5875 Middlebelt, Romulus, MI 48174
<b>Phone</b>	1-734-467-5849
<b>Website</b>	<a href="http://romulus.satruck.org/">http://romulus.satruck.org/</a>

<b>Administrator</b>	Washtenaw County Community College Adult Transitions
<b>Description</b>	Offers free counseling, skill building and job education services. Short-term courses in reading, writing, math, and critical thinking are available, as well as workshops on GED and ASSET test preparation.
<b>Address</b>	1355 Oakman Boulevard, Detroit, MI 48238
<b>Phone</b>	1-313-494-5500
<b>Website</b>	<a href="http://www4.wccnet.edu/resources/learningassistance/adulttransitions/">http://www4.wccnet.edu/resources/learningassistance/adulttransitions/</a>

<b>Administrator</b>	Wayne Metro Community Action Agency
<b>Description</b>	Provides a range of comprehensive services to low-income persons, including food kitchen referrals, emergency utilities, housing, rental assistance, low cost home buying assistance, homeless prevention program, low cost prescriptions, shelter, and nutrition, among other services. Areas served include: Melvindale, Allen Park, Lincoln Park, River Rouge, Ecorse, Wyandotte and Southgate.
<b>Address</b>	3715 W. Jefferson, Ecorse, MI 48229
<b>Phone</b>	1-313-843-2550
<b>Website</b>	<a href="http://www.waynemetro.org">http://www.waynemetro.org</a>

<b>Administrator</b>	Ypsilanti Corps, Salvation Army
<b>Description</b>	Ypsilanti Corps, of the Salvation Army of Washtenaw County, offers essential services including: food pantry, soup kitchen, utility assistance, eviction prevention, and community activities.
<b>Address</b>	9 South Park Street, Ypsilanti, MI 48198
<b>Phone</b>	1-734-482-4700
<b>Website</b>	<a href="http://www.usc.salvationarmy.org/usc/www_usc_washtenaw.nsf/vw-sublinks/FF85A00A5283220F862574410077DAB6?openDocument">http://www.usc.salvationarmy.org/usc/www_usc_washtenaw.nsf/vw-sublinks/FF85A00A5283220F862574410077DAB6?openDocument</a>

#### Child Care Assistance

<b>Administrator</b>	Salvation Army of Farmington Hills
<b>Description</b>	The Salvation Army's after school programs, offered through the Farmington Hills Corps Community Center, typically run Monday through Thursday from 3PM to 6PM and include tutoring, crafts, recreation and a meal. The programs are provided free of charge. Additional youth programs include outdoor learning experiences, summer day camps, music instruction, sports leagues and much more.
<b>Address</b>	27500 Shiawassee, Farmington Hills, Michigan 48336
<b>Phone</b>	1-248-477-1153
<b>Website</b>	<a href="http://www.usc.salvationarmy.org/usc/www_usc_emi2.nsf/vw-dynamic-index/B9D4EC2FCAD2A61886257500005289A7?Opendocument">http://www.usc.salvationarmy.org/usc/www_usc_emi2.nsf/vw-dynamic-index/B9D4EC2FCAD2A61886257500005289A7?Opendocument</a>

#### Financial Assistance

<b>Administrator</b>	Hope Center
<b>Description</b>	Hope has access to limited funds to help prevent evictions, utility shut-offs and other essential emergency needs. Hope Clinic is a last resort for financial assistance and those seeking help should apply to other agencies first. Before applying to Hope for financial assistance you must first apply to other area agencies.
<b>Address</b>	518 Harriet St., Ypsilanti, MI 48198
<b>Phone</b>	1-734-484-2989
<b>Website</b>	<a href="http://www.thehopeclinic.org/services/assistance.htm">http://www.thehopeclinic.org/services/assistance.htm</a>

#### Food and Nutrition Assistance

<b>Administrator</b>	State of Michigan Food Assistance Program (FAP)
<b>Description</b>	FAP benefits can be used to buy eligible food at any Food and Nutrition Service (FNS) authorized retail food store or approved meal provider. The U.S. Department of Agriculture funds 100 percent of this program. The Department of Human Services (DHS) determines eligibility for food assistance.
<b>Phone</b>	1-800-481-4989

<b>Administrator</b>	Angel Food Ministries
<b>Description</b>	Angel Food is available in a quantity that can fit into a medium-sized box at \$30 per unit. Each month's menu is different than the previous month and consists of both fresh and frozen items with an average retail value of approximately \$60. Generally, one unit of food assists in feeding a family of four for about one week or a single senior citizen for almost a month. There is no limit to the number of units or bonus foods an individual can receive.
<b>Eligibility</b>	There are no qualifications, minimums, income restrictions, or applications.
<b>Website</b>	To find a site in your area: <a href="http://www.angelfoodministries.com/hosts.asp">http://www.angelfoodministries.com/hosts.asp</a>

<b>Administrator</b>	Fish and Loaves Community Food Pantry
<b>Phone</b>	1-734-442-0031
<b>Website</b>	<a href="http://www.downriverfishandloaves.org">www.downriverfishandloaves.org</a>

<b>Administrator</b>	Focus: HOPE
<b>Description</b>	Food is distributed through four food centers to those who meet the income guidelines. Eligibility is limited to Mothers with children, infants to age 6, and Senior Citizens, age 60 and older.
<b>Locations</b>	Eastside Food Center: 9151 Chalmers, Detroit, MI 48213 Southwest Food Center: 6353 West Vernor, Detroit, MI 48209 Westside Food Center: 1300 Oakman Boulevard, Detroit, MI 48238 Inkster Food Center: 759 Inkster Road, Inkster, MI 48141
<b>Phone</b>	1-313-494-5500
<b>Website</b>	For eligibility and more information: <a href="http://www.focushope.edu/food/">http://www.focushope.edu/food/</a>

<b>Administrator</b>	Food Gatherers (Ann Arbor)
<b>Description</b>	Food Gatherers provides enough food to more than 150 community programs serving families and children in need of food. The agencies receiving food include St. Andrews Breakfast Program, Dawn Farm, Salvation Army, SOS Community Services and Hope Clinic. Food Gatherers also operates the Community Kitchen, which is located in the Robert J. Delonis Center, home of the Shelter Association of Washtenaw County. Volunteers transform rescued and bulk food into useful food resources, and prepare and serve daily meals to hundreds of people in need.
<b>Phone</b>	1-734-761-2796
<b>Website</b>	<a href="http://www.foodgatherers.org/">http://www.foodgatherers.org/</a>

<b>Administrator</b>	Forgotten Harvest
	Serves Wayne, Oakland, and Macomb Counties. Contact Forgotten Harvest to learn about its nutritious food service to 155+ agencies or to become a food donor.
<b>Phone</b>	1-248-967-1500
<b>Website</b>	<a href="http://www.forgottenharvest.org">www.forgottenharvest.org</a>

<b>Administrator</b>	Gleaners Community Food Bank of Southeastern Michigan
	Gleaners Community Food Bank's mission is to turn surplus food, which otherwise would go to waste, into millions of nutritious meals for hungry people in southeastern Michigan.
<b>Phone</b>	1-313-923-3535 or 1-866-453-2637
<b>Website</b>	<a href="http://www.gcfb.org">http://www.gcfb.org</a>

<b>Administrator</b>	Hope Center
<b>Description</b>	Emergency groceries are distributed by appointment only on Tues. and Thurs. between 2:00 p.m. and 4:30 p.m. and Sat. from 10:00 a.m. and noon. A household is eligible to receive emergency groceries once a month. You must bring picture I.D. to receive your food order.
<b>Address</b>	518 Harriet St., Ypsilanti, MI 48198
<b>Phone</b>	1-734-484-2989
<b>Website</b>	<a href="http://www.thehopeclinic.org/services/food.htm">http://www.thehopeclinic.org/services/food.htm</a>

<b>Administrator</b>	Kmart Smart Assist Savings Program
<b>Description</b>	Kmart customers who present state-issued identification (driver's license or identification card) and a state-issued unemployment benefits enrollment confirmation are eligible to participate in the program. The discount card entitles participants to an additional 20% off over 1,500 regular-priced grocery and drugstore items for up to six months. Application available online.
<b>Location</b>	Various locations across Michigan
<b>Phone</b>	1-866-KMART-4U
<b>Website</b>	<a href="http://www.kmart.com/shc/s/dap_10151_10101_DAP_Unemployment+Program">http://www.kmart.com/shc/s/dap_10151_10101_DAP_Unemployment+Program</a>

<b>Administrator</b>	Neighborhood Service Organization (NSO)
<b>Description</b>	NSO, along with the Detroit Police Department, the City of Detroit Department of Health and Wellness Promotion's Bureau of Substance Abuse, Prevention, Treatment and Recovery and the Detroit-Wayne County Community Mental Health Agency assist the homeless in Detroit's central business district.
<b>Address</b>	220 Bagley, Suite 1200, Detroit, MI 48226
<b>Phone</b>	1-313-961-4890
<b>Website</b>	<a href="http://www.nso-mi.org">http://www.nso-mi.org</a>

<b>Administrator</b>	PantryNet.org
<b>Description</b>	PantryNet.org is a service of Gleaners Community Food Bank of Southeastern Michigan that helps individuals locate a food pantry near them.
<b>Website</b>	<a href="http://pantrynet.org/ZipCalc.asp">http://pantrynet.org/ZipCalc.asp</a>

<b>Administrator</b>	Salvation Army
<b>Description</b>	Services include food, clothing, and furniture, as well as referrals and temporary shelter. Qualified individuals receive services for free. Serves Washtenaw and Wayne Counties. Open Monday through Saturday, 9:00 a.m. through 7:00 p.m.
<b>Address</b>	5875 Middlebelt, Romulus, MI 48174
<b>Phone</b>	To schedule an appointment: 1-734-467-5849
<b>Website</b>	<a href="http://romulus.satruck.org/">http://romulus.satruck.org/</a>

<b>Administrator</b>	Ypsilanti Salvation Army and Hope Clinic
<b>Description</b>	Free meals are served by the Hope Clinic in the Ypsilanti Salvation Army Building on Saturdays and Sundays from 5:00 – 6:00 p.m. No I.D. or proof of income required; diners sign in to receive their meal.
<b>Address</b>	9 S. Park St., Ypsilanti, MI 48198
<b>Website</b>	<a href="http://www.thehopeclinic.org/services/food.htm">http://www.thehopeclinic.org/services/food.htm</a>

## Home Repairs

<b>Administrator</b>	Michigan Department of Human Services (DHS)
<b>Description</b>	State Emergency Relief (SER) assists with home repairs to correct unsafe conditions and restore essential services. Eligible home repairs may include repair or replacement of a non-functioning furnace, hot water heaters or septic systems. The lifetime maximum for energy-related home repairs (furnaces) is \$1,500. Home repair payments are made only if the repair is essential to remove a direct threat to health or safety or is required by law or a mobile home park regulation. The repair(s) must restore the home to a safe, livable condition.
<b>Eligibility</b>	Individual requesting is the owner or purchaser of the home, or holds a life estate or life lease on the home with the responsibility for home repairs; the home is the individual's permanent, usual residence; the home is not listed for sale; the home is not in jeopardy of loss, and the ongoing cost of maintaining the home is affordable to the individual (Total housing costs cannot exceed 75% of the group's net income). Contact your local DHS County Office to determine eligibility.
<b>Phone</b>	1-517-373-2035
<b>Website</b>	<a href="http://www.michigan.gov/dhs/0,1607,7-124-5453_5531-15411--,00.html">http://www.michigan.gov/dhs/0,1607,7-124-5453_5531-15411--,00.html</a>

## Job Search Assistance

<b>Administrator</b>	The Ann Arbor Center for Independent Living (AACIL)
<b>Description</b>	AACIL offers expert advice, job search workshops, and assistance navigating the job market. They also work with skilled and talented job-seekers who have a disability. Career Workshops are held regularly including: Do What You Love!, Networking: It's as Easy as PIE!, Acing the Interview, Resumes and Cover Letters, Internet Job-Searching, Effective Job-Searching Techniques, Overcoming a Work History Gap, and Disability and Your Job Search.
<b>Address</b>	2568 Packard Road, Ann Arbor, MI 48105
<b>Phone</b>	1-734-971-0277 x 21
<b>Email/Website</b>	<a href="mailto:julia@aacil.org">julia@aacil.org</a> or <a href="http://www.aacil.org/">http://www.aacil.org/</a>

<b>Administrator</b>	Dress for Success
<b>Description</b>	Dress for Success Metro Detroit provides disadvantaged women with professional attire, a network of support and career development tools to help women succeed.
<b>Address</b>	P.O. Box 24476, Detroit, MI 48224
<b>Phone</b>	1-313-886-2776
<b>Email/Website</b>	<a href="mailto:detroit@dressforsuccess.org">detroit@dressforsuccess.org</a> or <a href="http://www.dressforsuccess.org/affiliate.aspx?sisid=105&amp;pageid=1">http://www.dressforsuccess.org/affiliate.aspx?sisid=105&amp;pageid=1</a>

<b>Administrator</b>	Engineering Society of Detroit (ESD) Job Bank
<b>Description</b>	The ESD Job Bank is an electronic resource for employers and recruiters, as well as job seekers. Users must create an account to access the database.
<b>Website</b>	<a href="http://careers.esd.org/">http://careers.esd.org/</a>

<b>Administrator</b>	Jackets for Jobs, Inc.
<b>Description</b>	Jacket for Jobs, a MichiganWorks! affiliate, provides professional business clothing at no charge for economically disadvantaged individuals in Metro Detroit.
<b>Address</b>	5555 Conner, Suite 2097, Detroit, MI 48213
<b>Phone</b>	1-313-579-9160
<b>Website</b>	<a href="http://www.jacketsforjobs.org/">http://www.jacketsforjobs.org/</a>

<b>Administrator</b>	Michigan eLibrary (MeL)
<b>Description</b>	MeL is Michigan's online library and available to every Michigan resident via the Internet. Under MeL's Business and Jobs Gateway workers can find information about new careers, filing for unemployment benefits, job postings, and how to help or grow a business, among other things. MeL's LearningExpress Library database also has practice tests and tutorials for college or different career fields, as well as courses on the job search including resume/cover letter writing, interviewing, networking, etc. Users can also find links to various job search web sites.
<b>Website</b>	<a href="http://mel.org/SPT--BrowseResourcesBusiness.php?ParentId=832">http://mel.org/SPT--BrowseResourcesBusiness.php?ParentId=832</a>

<b>Administrator</b>	Michigan Jobs and Career Portal
<b>Description</b>	The Portal allows you to search for job openings, resources for starting a business, information on careers and financial aid opportunities for school and job training.
<b>Website</b>	<a href="http://www.michigan.gov/careers">http://www.michigan.gov/careers</a>

<b>Administrator</b>	Wayne-Metropolitan Community Action Agency Employment & Training Program
<b>Description</b>	Services include: pre-employability skills training, resume development, establishment of references, updated information regarding job search/follow-up techniques, counseling regarding necessary "soft skills", job leads, access to internet, e-mail service, fax, copier and mailing service, bus tickets and gas money available where applicable, complete job search and career planning resources. Support Services are individualized and may include: uniforms/clothing for work, tools/supplies for work or training, auto repair, bus pass, driver's license restoration, certifications/licensure, text books, and other vocational needs.
<b>Address</b>	2121 Biddle, Suite 102, Wyandotte, MI 48192
<b>Phone</b>	1-313-843-2550
<b>Email/Website</b>	<a href="mailto:tmccollister@waynemetrol.org">tmccollister@waynemetrol.org</a> or visit: <a href="http://www.waynemetrol.org/programs_css_employment.html">http://www.waynemetrol.org/programs_css_employment.html</a>

### Transportation Assistance

<b>Administrator</b>	Charity Motors
<b>Description</b>	Charity Motors helps low income individuals purchase a vehicle of their own. For pre-qualified individuals at Detroit car lots, Charity Motors discounts vehicles up to 50 percent off their fair market value. Retail sales are offered Mon. through Fri. from 9:00 a.m. to 5:00 p.m. and a weekly auction every Sat. at noon.
<b>Address</b>	10431 Grand River Ave., Detroit, MI 48204
<b>Phone</b>	1-888-908-CARS
<b>Website</b>	<a href="http://www.charitymotors.org/index.php">http://www.charitymotors.org/index.php</a>

<b>Administrator</b>	MichiVan VanPool and Commuter Services
<b>Description</b>	MichiVan connects people to commute together on a regular basis. Riders share a fee that covers the vanpool share, the cost of the vehicle, maintenance, registration and insurance. Riders usually meet at a designated pick-up location like a shopping center parking lot or a Park and Ride location. Vanpoolers are also eligible to receive federal tax incentives for vanpooling and the state of Michigan provides subsidies to both new and existing groups as additional incentives to vanpool.
<b>Phone</b>	1-800-VAN-SHARE
<b>Website</b>	<a href="http://www.vpsiinc.com/Home/MainMenu.asp?MMID=1&amp;OID=27">http://www.vpsiinc.com/Home/MainMenu.asp?MMID=1&amp;OID=27</a>

<b>Administrator</b>	MIRideShare
<b>Description</b>	Michigan Rideshare provides a free and easy way for commuters over the age 18 working in Southeast Michigan to find carpool, vanpool and bike partners. Commutes should fall within Livingston, Macomb, Monroe, Oakland, St. Clair, Washtenaw, and Wayne Counties. If you commute to a location outside of these counties, contact the local RideShare office for that area.
<b>Email</b>	Livingston, Macomb, Monroe, Oakland, St. Clair, Wayne: <a href="mailto:rideshare@semcog.org">rideshare@semcog.org</a> Washtenaw: <a href="mailto:rideshare@theride.org">rideshare@theride.org</a>

<b>Administrator</b>	SMART Bus Connector
<b>Description</b>	The Connector is a curb-to-curb service you may use to travel anywhere within designated service areas. You need to call and reserve your ride from 7 a.m. to 4 p.m., Monday through Friday, except for major holidays. All reservations must be received by 4 p.m. one day before service is needed. Serves Allen Park, Dearborn, Dearborn Heights, Ecorse, Hamtramck, Highland Park, Lincoln Park, Melvindale, River Rouge, Taylor.
<b>Phone</b>	1-866-962-5515
<b>Website</b>	<a href="http://www.smartbus.org/smart/ride%20smart/myconnector.aspx">http://www.smartbus.org/smart/ride%20smart/myconnector.aspx</a>

#### Utility Assistance

<b>Administrator</b>	AT&T Michigan Lifeline
<b>Description</b>	AT&T Michigan offers a telephone assistance program to make basic phone service more affordable to eligible customers. Benefits include 50 percent discount on line connection, monthly discount on basic service over \$10.00, and a waiver of deposit for local service. Optional benefits include toll restriction at no charge, blocking of 900/976 numbers, additional lines, Caller ID, Call Waiting, etc.
<b>Eligibility</b>	To qualify for Lifeline you must participate in one of the qualifying programs or your income must be at or below 150 percent of the federal poverty level. Qualifying programs include: Food Stamps, Medicaid, Supplemental Security Income (SSI), Family Independence Program (FIP, also known as TANF), Low-income Home Energy Assistance Program (LIHEAP), National School Lunch – Free Lunch Program, or Federal Public Housing / Section 8.
<b>Phone</b>	1-800-621-8650
<b>Website</b>	Application: <a href="http://www.att.com/Common/images/Lifeline/LifelineMI.pdf">http://www.att.com/Common/images/Lifeline/LifelineMI.pdf</a>

<b>Administrator</b>	Michigan Home Heating Credit (HHC)
<b>Description</b>	HHC is designed to assist low income families living in Michigan with the cost of heating their homes. The HHC is federally funded through the Low Income Home Energy Assistance Program (LIHEAP), U.S. Department of Health and Human Services. The Michigan Department of Treasury is responsible for processing the Home Heating Credit claim and issues payments.
<b>Eligibility</b>	To be eligible, your household income level must fall within designated limits, your home must be in Michigan and it must be where you maintain a permanent residence, you are not a full-time student who is claimed as a dependent on another person's income tax return, and you did not live in a Care facility for the entire tax year.
<b>Phone</b>	1-800-827-4000
<b>Website</b>	<a href="http://www.michigan.gov/heatingassistance/0,1607,7-215-33210---,00.html">http://www.michigan.gov/heatingassistance/0,1607,7-215-33210---,00.html</a>

<b>Administrator</b>	Michigan Department of Human Services (DHS) State Emergency Relief
<b>Description</b>	Financial assistance may be provided to low-income households who meet eligibility requirements when heating or electric service has been or will be shut off. Payments may include the amount needed to restore or continue the service for at least 30 days. Also, services may include payment of necessary charges to deliver a 30-day supply of a deliverable fuel. Required payments are established amounts that DHS expects families to spend on their energy bill. Households are expected to make required payments for all utilities and shelter expenses before receiving any State Emergency Relief (SER) assistance.
<b>Eligibility</b>	To be eligible for energy service assistance, an SER group must make all "energy required payments" for both primary and secondary fuel sources toward their energy service bills. The energy required payment period is the six-month period prior to the month the group applies. Contact your DHS County Office for information regarding your eligibility.
<b>Phone</b>	1-517-373-2035
<b>Website</b>	<a href="http://www.michigan.gov/dhs/0,1607,7-124-5453_5531-18243--,00.html">http://www.michigan.gov/dhs/0,1607,7-124-5453_5531-18243--,00.html</a>

<b>Administrator</b>	Michigan Energy Assistance Directory
<b>Description</b>	Developed by the Coalition to Keep Michigan Warm, the directory provides information on private and public programs that offer energy assistance, and a county by county listing of utilities, programs and resources available.
<b>Website</b>	<a href="http://www.DELEG.state.mi.us/mpsc/winterwise/energy_assistance.htm">http://www.DELEG.state.mi.us/mpsc/winterwise/energy_assistance.htm</a>

<b>Administrator</b>	The Heat and Warmth Fund (THAW)
<b>Description</b>	THAW is an independent non-profit agency that provides low-income individuals and families with emergency energy assistance. During the 2007-2008 heating season, THAW distributed more than \$10,928,000 in energy assistance to more than 9,000 households.
<b>Eligibility</b>	THAW programs begin each year in January and operate as long as funding is available. In addition, every November, the Early Emergency program restores service for qualified households before the winter season. Households requesting assistance must have: a shut-off notice (except seniors, age 62+ who are exempt), an immediate need for heating fuel, a residential utility account in their own name at their primary residence in a THAW service area, discussed their bill with their utility company, an annual household income less than 200% of federal poverty guidelines, applied for all other public and private resources for energy assistance (if eligible), and made payment of \$200 on the utility account in the past six months. Approved assistance payments are made directly to the utility or fuel provider. Applicants receiving THAW utility assistance may be required to attend an Energy Education workshop.  <b>IMPORTANT:</b> Applicant MUST keep a budget agreement with their utility provider. If the applicant calls to remove their account from the budget, the THAW cash and/or utility match (if applicable) will not be applied or will be removed from customer account.
<b>Address</b>	607 Shelby Street, Suite 400, Detroit, MI 48226
<b>Phone</b>	1-800-866-8429
<b>Website</b>	<a href="http://www.thawfund.org/index.html">http://www.thawfund.org/index.html</a>

### Weatherization Assistance

<b>Administrator</b>	Downriver Community Conference Weatherization Program
<b>Description</b>	Downriver Community Conference's Weatherization Program is a free energy program provided by the Department of Energy (DOE), and the State of Michigan, (DHS), servicing 19 Downriver communities. In order to qualify for this program you must meet certain income eligibility requirements. Services provided include: Insulation: attic, walls, floors; Smoke Detectors; Dryer Vents; Weather-Stripping Doors; Caulking; Glass Pane Replacement; Testing of Furnaces and other Gas Appliances.
<b>Address</b>	15100 Northline Rd., Southgate, MI 48195
<b>Phone</b>	1-734-362-3473 or 1-734-362-3475
<b>Website</b>	<a href="http://www.dccwf.org/weather.php">http://www.dccwf.org/weather.php</a>

<b>Administrator</b>	Michigan's Weatherization Assistance Program
<b>Description</b>	Michigan's Weatherization Assistance Program (WAP) is a federally funded, low-income residential energy conservation program. The program provides free home energy conservation services to low-income Michigan homeowners and renters. Services include: wall insulation, attic insulation and ventilation, foundation insulation, air leakage reduction, smoke detectors, and dryer venting. A trained inspector will assess eligible dwellings for energy conservation needs. A typical inspection will include Blower Door testing for air leakage, Combustion Appliance testing for safety and efficiency, and a Health and Safety inspection. A computerized audit is the basis for determining which measures are most cost effective for each individual dwelling.
<b>Eligibility</b>	Eligibility is based on household income being at or below 200% of the federal poverty guidelines. Recipients of the Family Independence Program (FIP) administered by the Department of Human Services (DHS) or those who receive Supplemental Security Income (SSI) automatically qualify for this no-cost program. Only local Weatherization Operators can make eligibility determinations for this program due to many variables.
<b>Phone</b>	1-517-373-2035
<b>Email/Website</b>	<a href="mailto:dhsweb@michigan.gov">dhsweb@michigan.gov</a> or visit: <a href="http://www.michigan.gov/heatingassistance/0,1607,7-215-33212---,00.html">http://www.michigan.gov/heatingassistance/0,1607,7-215-33212---,00.html</a>

# *Housing, Financial, and Legal Counseling*

## **Housing Assistance**

<b>Administrator</b>	LINKS to Homeownership Program, Wayne Metro CAA
<b>Description</b>	The LINKS to Home Ownership Program is a home purchase and retention program authorized by the State of Michigan to use federal dollars to increase home ownership opportunities for low to moderate income families. Services offered through the program can include down payment assistance, financial literacy training, credit repair counseling and home inspections.
<b>Address</b>	Wayne Metro CAA Region IV Office: 26650 Eureka Rd, Taylor, MI 48180
<b>Phone</b>	Sylvia Garrasi, FSS Resource Coordinator, 1-734-955-9035 Amber Simpson, FSS Resource Coordinator, 1-734- 941-3408
<b>Website</b>	<a href="http://www.waynemetro.org/programs_css_links.html">http://www.waynemetro.org/programs_css_links.html</a>

<b>Administrator</b>	Michigan Department of Human Services (DHS) Relocation Assistance
<b>Description</b>	Relocation assistance may include providing money for rent, security deposits, and moving expenses for individuals and families. Assistance is provided on the condition that the housing must be affordable (Total housing costs cannot exceed 75% of the group's net income). The group must have good cause for non-payment during the last six months, regardless of the reason they are in need.
<b>Eligibility</b>	Relocation services are available only if one of the following circumstances exists: the group is homeless, living in a shelter, a car, or on the street; the group is living temporarily with other persons following a fire or natural disaster that occurred not more than 60 days before the date the group files an application for State Emergency Relief (SER); the group is living with other persons to escape a domestic violence situation; a court summons, order or judgment was issued which will result in the SER group's becoming homeless; the group needs adequate housing to avoid a foster care placement or before a child or children can come home from foster care; a DHS services worker or DHS specialist, with supervisory approval, determines if the family must be relocated from unsafe housing or for the protection of the children; and the group receives final written notice to vacate condemned housing from a local public agency authorized to issue such an order.
<b>Phone</b>	1-517-373-2035
<b>Website</b>	<a href="http://www.michigan.gov/dhs/0,1607,7-124-5453_5531-18244--,00.html">http://www.michigan.gov/dhs/0,1607,7-124-5453_5531-18244--,00.html</a>

<b>Administrator</b>	Michigan State Housing Development Authority's (MSHDA) Family Self-Sufficiency Program, Wayne Metro CAA
<b>Description</b>	The MSDHA Family Self-Sufficiency Program (FSS) is administered through the Michigan State Housing Development Authority's (MSHDA) Housing Choice Voucher Rental Assistance Program. Through the FSS Program, MSHDA provides housing assistance, an interest-bearing escrow account, and the general coordination of the FSS program. Program participants pay a portion of the housing costs relative to their income and MSHDA subsidizes the balance. When the family's income increases, the family pays more money monthly for rent. Under the FSS program, as the tenant pays more for rent, MSHDA makes a monthly deposit into their account based on the amount their rent changes due to a change in their earned income. At the successful completion of the contract, the head of household receives escrow monies. Escrow funds can be used towards a down payment on a home, educational expenses, or to pay off debt.

<b>Address</b>	Wayne Metro CAA Region IV Office: 26650 Eureka Rd, Taylor, MI 48180
<b>Phone</b>	Sylvia Garrasi, FSS Resource Coordinator, 1-734-955-9035 Dannielle Bills, FSS Resource Coordinator, 1-734-941-1459 Amber Simpson, FSS Resource Coordinator, 1-734- 941-3408
<b>Website</b>	<a href="http://www.waynemetrol.org/programs_css_mshda.html">http://www.waynemetrol.org/programs_css_mshda.html</a>

### Home Ownership Services

<b>Administrator</b>	Michigan Department of Human Services (DHS) Home Ownership Services
<b>Description</b>	Home Ownership Services may help prevent loss of a home, providing services such as: house payments (mortgage or land contract payments), including principal, interest, legal fees and escrow for taxes and insurance; property taxes and fees; mobile home lot rent for owners or purchasers of mobile homes; and insurance coverage required by a mortgage or land contract. The lifetime Home Ownership Services maximum is \$2000. Home Ownership Services cannot be approved if the emergency was client-caused. A client-caused emergency is when an individual fails to pay required payments for the six-month period prior to the month of application. Good cause may exist (except for property taxes) as a basis for an applicant's failure to prevent an emergency. The total amount of taxes past due for all years does not exceed \$2,000.
<b>Eligibility</b>	Contact your DHS County Office for information regarding your eligibility.
<b>Phone</b>	1-517-373-2035
<b>Website</b>	<a href="http://www.michigan.gov/dhs/0,1607,7-124-5453_5531-18245--,00.html">http://www.michigan.gov/dhs/0,1607,7-124-5453_5531-18245--,00.html</a>

### Monroe County Free Housing and Foreclosure Counseling (State or Federally Approved)

<b>Administrator</b>	GreenPath Debt Solutions
<b>Phone</b>	1-888-860-4167

<b>Administrator</b>	Michigan Foreclosure Prevention Project
<b>Phone</b>	1-248-443-8068

<b>Administrator</b>	Monroe County Opportunity Program
<b>Phone</b>	1-734-241-2775, ext 255

### Wayne County Free Housing and Foreclosure Counseling (State or Federally Approved)

<b>Administrator</b>	Detroit Non-Profit Housing Corporation
<b>Phone</b>	1-313-972-1111

<b>Administrator</b>	GreenPath Debt Solutions
<b>Phone</b>	1-888-860-4167

<b>Administrator</b>	Michigan Foreclosure Prevention Project
<b>Phone</b>	1-248-443-8068

<b>Administrator</b>	Mission of Peace
<b>Phone</b>	1-313-967-0140

<b>Administrator</b>	Mortgage Foreclosure Prevention Program
<b>Phone</b>	1-313-833-2948 or 1-877-693-6199

<b>Administrator</b>	Southwest Housing Solutions
<b>Phone</b>	1-313-841-3727

<b>Administrator</b>	United Community Housing Coalition
<b>Phone</b>	1-313-963-3310

**Washtenaw County Free Housing and Foreclosure Counseling (State or Federally Approved)**

<b>Administrator</b>	GreenPath Debt Solutions
<b>Phone</b>	1-888-860-4167

<b>Administrator</b>	Michigan Foreclosure Prevention Project
<b>Phone</b>	1-248-443-8068

<b>Administrator</b>	Michigan Tenant Counseling Program
<b>Phone</b>	1-734-761-8599

<b>Administrator</b>	MSU Extension Program
<b>Phone</b>	1-734-222-3915

**Monroe County Free Legal Counseling**

<b>Administrator</b>	Legal Services of South Central Michigan
<b>Phone</b>	1-734-998-6100

**Wayne County Free Legal Counseling**

<b>Administrator</b>	Community Legal Resources
<b>Description</b>	Community Legal Resources, with the assistance of private attorneys, provides pro bono legal representation to Michigan nonprofit organizations that are working with disadvantaged communities and individuals and are unable to pay for traditional legal services.
<b>Address</b>	615 Griswold, Suite 1400, Detroit, MI 48226
<b>Phone</b>	1-517-962-3171
<b>Website</b>	<a href="http://www.clronline.org/">http://www.clronline.org/</a>

<b>Administrator</b>	Legal Aid and Defender Association Foreclosure Line
<b>Phone</b>	1-313-964-4130

<b>Administrator</b>	Neighborhood Legal Services
<b>Phone</b>	1-313-964-1975

**Washtenaw County Free Legal Counseling**

<b>Administrator</b>	HEART Legal Counseling
<b>Phone</b>	1-734-669-2701

<b>Administrator</b>	Legal Services of South Central Michigan
<b>Phone</b>	1-734-998-6100

<b>Administrator</b>	Michigan Poverty Law Center
<b>Phone</b>	1-734-998-6100

### Michigan \$AVE\$ Individual Development Account Program

<b>Administrator</b>	Wayne Metro's Center for Financial Asset Development
<b>Description</b>	The Michigan \$AVE\$ Individual Development Account Program is a statewide program that helps people with limited income to save money and build financial assets. The program matches client savings by offering them the opportunity to purchase a home, start or expand a small business, or pursue higher education. Services include: an educational Financial Planning program that helps you manage your money, develop a personal savings and budget plan, manage and repair your credit, and avoid predatory lending. Funds saved in your IDA account are matched to help you save for a home. For every dollar you save, IDA will match \$3. For those interested in starting a business, every \$1 you save in your account is matched up to \$2.
<b>Eligibility</b>	To be eligible, the participant must be employed, and must have been employed for the past 12 months. The Michigan \$AVE\$ IDA Program is designed to help families with children who are willing to commit to saving money every month for at least 6 months. IDA clients must also be willing to address their credit issues, complete training on homeownership or/micro-business development and financial planning.
<b>Address</b>	Wayne Metro CAA Main Office: 2121 Biddle, Suite 102, Wyandotte, MI 48192
<b>Phone</b>	Miryam Lulion, Assets Program Coordinator, 1-313-843-2550
<b>Website</b>	<a href="http://www.waynemetro.org/programs_css_individualDev.html">http://www.waynemetro.org/programs_css_individualDev.html</a>

### Wayne County Free Financial Assistance

<b>Administrator</b>	Accounting Aid Society
<b>Description</b>	The Accounting Aid Society provides tax assistance and preparation to low and moderate income families and seniors. Accounting Aid Society operates at more than 25 sites in the metro Detroit region. Services include: year-round tax assistance, counseling and related services, tax season tax sites January through April, homebound tax program for seniors and low-income families, tax clinics on tax rights and responsibilities including on the Child Tax Credit and Earned Income Tax Credit, and assistance with tax disputes, among others.
<b>Address</b>	18145 Mack Ave, Detroit, MI 48224
<b>Phone</b>	1-313-647-9620
<b>Website</b>	<a href="http://www.accountingaidsociety.org/pages/index.cfm">http://www.accountingaidsociety.org/pages/index.cfm</a>

### Ways to Work

<b>Administrator</b>	Ways to Work
<b>Description</b>	Ways to Work offers low to moderate income families small, short-term loans to individuals who cannot get loans elsewhere. Examples include purchasing or fixing a car, and allowing individuals to remain at their job or in school.
<b>Address</b>	9851 Hamilton Ave., Detroit, MI 48202
<b>Phone</b>	1-313-883-8399
<b>Website</b>	<a href="http://www.csswayne.org/wtw/wtwframe.htm">http://www.csswayne.org/wtw/wtwframe.htm</a>

## *Public Libraries*

### Monroe County Public Libraries

<b>Administrator</b>	Bedford Branch Library
<b>Description</b>	Public internet access, wireless access, and computer classes are available (call for details)
<b>Hours</b>	Monday through Thursday 9a-9p; Friday and Saturday 9a-5p; Sunday 12p-5p (June-August Closed on Sundays)
<b>Address</b>	8575 Jackman Rd., Temperance, MI 48182
<b>Phone</b>	1-734-847-6747
<b>Email/Website</b>	<a href="mailto:lwhite@monroe.lib.mi.us">lwhite@monroe.lib.mi.us</a> , or <a href="http://monroe.lib.mi.us/branches/bedford/main.htm">http://monroe.lib.mi.us/branches/bedford/main.htm</a>

<b>Administrator</b>	Blue Bush Branch Library
<b>Description</b>	Public internet access and computer classes are available (call for details)
<b>Hours</b>	Mon, Tues, Thurs, 1p-5p; Wed, 1p-8p; Fri, 10a-5p; Sat, 10a-2p
<b>Address</b>	2210 Blue Bush Rd., Monroe MI 48162-9643
<b>Phone</b>	1-734-242-4085
<b>Email/Website</b>	<a href="mailto:peg@monroe.lib.mi.us">peg@monroe.lib.mi.us</a> , or <a href="http://monroe.lib.mi.us/branches/blue_bush/main.htm">http://monroe.lib.mi.us/branches/blue_bush/main.htm</a>

<b>Administrator</b>	Carleton Branch Library
<b>Description</b>	Public internet access and computer classes are available (call for details)
<b>Hours</b>	Mon, Thurs, 12p-8p; Tues, Wed, 9a-8p; Fri, Sat, 9a-5p
<b>Address</b>	1444 Kent St., Carleton MI 48117-0267
<b>Phone</b>	1-734-654-2180
<b>Email/Website</b>	<a href="mailto:laurieb@monroe.lib.mi.us">laurieb@monroe.lib.mi.us</a> , or <a href="http://monroe.lib.mi.us/branches/carleton/main.htm">http://monroe.lib.mi.us/branches/carleton/main.htm</a>

<b>Administrator</b>	Dorsch Memorial Branch Library
<b>Description</b>	Public internet access and computer classes are available (call for details)
<b>Hours</b>	Mon, Tues, Thurs, 9a-8p; Wed, Sat, 9a-5p
<b>Address</b>	18 East First Street, Monroe, MI 48161-2227
<b>Phone</b>	1-734-241-7878
<b>Email/Website</b>	<a href="mailto:cgreen@monroe.lib.mi.us">cgreen@monroe.lib.mi.us</a> , or <a href="http://monroe.lib.mi.us/branches/dorsch/main.htm">http://monroe.lib.mi.us/branches/dorsch/main.htm</a>

<b>Administrator</b>	Dundee Branch Library
<b>Description</b>	Public internet access, computer classes available (call for details)
<b>Hours</b>	Mon., Wed., 9a-6p; Tues., Thurs., 10a-8p; Fri. 9a-5p; Sat. 10a-2p
<b>Address</b>	144 East Main Street, Dundee, MI 48131-1202
<b>Phone</b>	1-734-529-3310
<b>Email/Website</b>	<a href="mailto:aenger@monroe.lib.mi.us">aenger@monroe.lib.mi.us</a> or <a href="http://monroe.lib.mi.us/branches/dundee/main.htm">http://monroe.lib.mi.us/branches/dundee/main.htm</a>

<b>Administrator</b>	Ellis Reference & Information Center
<b>Description</b>	Public internet access, wireless access, and computer classes are available (call for details)
<b>Hours</b>	Mon-Thurs, 9a-9p; Fri, Sat, 9a-5p; Sun, 12p-5p (Jun-Aug Closed Sundays)
<b>Address</b>	3700 South Custer Road, Monroe, MI 48161-9716
<b>Phone</b>	1-734-241-5277
<b>Email/Website</b>	<a href="mailto:cjk@monroe.lib.mi.us">cjk@monroe.lib.mi.us</a> or <a href="http://monroe.lib.mi.us/branches/ellis/main.htm">http://monroe.lib.mi.us/branches/ellis/main.htm</a>

<b>Administrator</b>	Erie Branch Library
<b>Description</b>	Public internet access and computer classes are available (call for details)
<b>Hours</b>	Mon, 2p-8p; Tues, 9a-1p; Wed, 10a-6p; Thurs, 2p-6p; Fri, 1p-5p, Sat Closed
<b>Address</b>	2065 Erie Road, Erie, MI 48133-9757
<b>Phone</b>	1-734-848-4420
<b>Website</b>	<a href="http://monroe.lib.mi.us/branches/erie/main.htm">http://monroe.lib.mi.us/branches/erie/main.htm</a>

<b>Administrator</b>	Frenchtown-Dixie Branch Library
<b>Description</b>	Public internet access and computer classes are available (call for details)
<b>Hours</b>	Mon, Tues, 9a-8p; Thurs, 12p-8p; Wed, Fri, Sat, 9a-5p
<b>Address</b>	2881 Nadeau, Monroe, MI 48162-9355
<b>Phone</b>	1-734-289-1035
<b>Email/Website</b>	<a href="mailto:jsteed@monroe.lib.mi.us">jsteed@monroe.lib.mi.us</a> , or <a href="http://monroe.lib.mi.us/branches/frenchtown_dixie/main.htm">http://monroe.lib.mi.us/branches/frenchtown_dixie/main.htm</a>

<b>Administrator</b>	Ida Branch Library
<b>Description</b>	Public internet access and computer classes are available (call for details)
<b>Hours</b>	Mon, 12p-8p; Tues, 10a-5p; Wed, Thurs, Fri, 10a-5p; Sat, 10a-1p
<b>Address</b>	3016 Lewis Ave., Ida, MI 48140-0056
<b>Phone</b>	1-734-269-2191
<b>Email/Website</b>	<a href="mailto:bdrodt@monroe.lib.mi.us">bdrodt@monroe.lib.mi.us</a> , or <a href="http://monroe.lib.mi.us/branches/ida/main.htm">http://monroe.lib.mi.us/branches/ida/main.htm</a>

<b>Administrator</b>	L.S. Navarre Branch Library
<b>Description</b>	Public internet access and computer classes are available (call for details)
<b>Hours</b>	Mon, Wed-Sat, 1p-5p; Tues, 10a-8p
<b>Address</b>	1135 East Second Street, Monroe, MI 48161-1920
<b>Phone</b>	1-734-241-5577
<b>Website</b>	<a href="http://monroe.lib.mi.us/branches/navarre/main.htm">http://monroe.lib.mi.us/branches/navarre/main.htm</a>

<b>Administrator</b>	Maybee Branch Library
<b>Description</b>	Public internet access and computer classes are available (call for details)
<b>Hours</b>	Mon, 12p-8p; Tues, 12p-5p; Wed Closed; Thurs, 9a-1p; Fri, 9a-5p; Sat, 9a-2p
<b>Address</b>	9060 Raisin St., Maybee, MI 48159-0165
<b>Phone</b>	1-734-587-3680
<b>Email/Website</b>	<a href="mailto:sueh@monroe.lib.mi.us">sueh@monroe.lib.mi.us</a> , or <a href="http://monroe.lib.mi.us/branches/maybee/main.htm">http://monroe.lib.mi.us/branches/maybee/main.htm</a>

<b>Administrator</b>	Milan Public Library
<b>Description</b>	Public internet access and wireless access available
<b>Hours</b>	Mon-Thurs 10a-8p; Fri, 10a-6p; Sat, 10a-4p, Sun, Closed
<b>Address</b>	151 Wabash St, Milan, MI 48160-1593
<b>Phone</b>	1-734-439-1240
<b>Email/Website</b>	<a href="mailto:milanweb@monroe.lib.mi.us">milanweb@monroe.lib.mi.us</a> , or <a href="http://www.milanlibrary.org/">http://www.milanlibrary.org/</a>

<b>Administrator</b>	Newport Branch Library
<b>Description</b>	Public internet access and computer classes are available (call for details)
<b>Hours</b>	Mon, 1p-6p; Tues, Wed, 10a-6p; Thurs, 12p-8p; Fri, 10a-5p; Sat, 10a-2p
<b>Address</b>	8120 N. Dixie Hwy., Newport, MI 48166-9703
<b>Phone</b>	1-734-586-2117
<b>Email/Website</b>	<a href="mailto:dross@monroe.lib.mi.us">dross@monroe.lib.mi.us</a> , or <a href="http://monroe.lib.mi.us/branches/newport/main.htm">http://monroe.lib.mi.us/branches/newport/main.htm</a>

<b>Administrator</b>	Rasey Memorial Branch Library
<b>Description</b>	Public internet access and computer classes are available (call for details)
<b>Hours</b>	Mon, Thurs, 9a-1p; Tues, 2p-8p; Wed, 2p-6p; Fri, 1p-5p; Sat, 9a-1p
<b>Address</b>	4349 Oak, Box 416, Luna Pier, MI 48157-4572
<b>Phone</b>	1-734-848-4572
<b>Website</b>	<a href="http://monroe.lib.mi.us/branches/rasey/main.htm">http://monroe.lib.mi.us/branches/rasey/main.htm</a>

<b>Administrator</b>	Robert A. Vivian Branch Library
<b>Description</b>	Public internet access and computer classes are available (call for details)
<b>Hours</b>	Mon, Wed, 12p-8p; Tues, Sat, Closed; Thurs, 9a-12p; Fri, 12p-5p
<b>Address</b>	2664 Vivian Road, Monroe, MI 48162-9212
<b>Phone</b>	1-734-241-1430
<b>Email/Website</b>	<a href="mailto:boitnott@monroe.lib.mi.us">boitnott@monroe.lib.mi.us</a> , or <a href="http://monroe.lib.mi.us/branches/vivian/main.htm">http://monroe.lib.mi.us/branches/vivian/main.htm</a>

<b>Administrator</b>	South Rockwood Branch Library
<b>Description</b>	Public internet access and computer classes are available (call for details)
<b>Hours</b>	Mon, 10a-1p; Tues, 1p-6p; Wed, 1p-8p; Thurs, 2p-6p; Fri, 1p-5p
<b>Address</b>	12776 Dixie Hwy., P.O. Box 47, S. Rockwood, MI 48179
<b>Phone</b>	1-734-379-3333
<b>Email/Website</b>	<a href="mailto:dross@monroe.lib.mi.us">dross@monroe.lib.mi.us</a> , or <a href="http://monroe.lib.mi.us/branches/south_rockwood/main.htm">http://monroe.lib.mi.us/branches/south_rockwood/main.htm</a>

<b>Administrator</b>	Summerfield-Petersburg Branch Library
<b>Description</b>	Public internet access and computer classes are available (call for details)
<b>Hours</b>	Mon, Tues, Wed, 10a-8p; Thurs Closed; Fri, 9a-5p; Sat, 10a-1p
<b>Address</b>	60 East Center St., Petersburg, MI 49270
<b>Phone</b>	1-734-279-1025
<b>Email/Website</b>	<a href="mailto:doriss@monroe.lib.mi.us">doriss@monroe.lib.mi.us</a> , or <a href="http://monroe.lib.mi.us/branches/summerfield_petersburg/main.htm">http://monroe.lib.mi.us/branches/summerfield_petersburg/main.htm</a>

### Wayne County Public Libraries

<b>Administrator</b>	Bryant Branch Library
<b>Description</b>	Internet access (free with library card, \$1 for a guaranteed 30 minutes without card, possible lines due to limited number of computers), and free wireless access are available
<b>Hours</b>	Mon, Tues 12:30p-8:30p; Wed 10:30a-5:30p; Thurs, Sat, 12:30p-5:30p, Fri Closed
<b>Address</b>	22100 Michigan Avenue, Dearborn, MI 48124
<b>Phone</b>	1-313-943-4091
<b>Email/Website</b>	<a href="mailto:joakley@ci.dearborn.mi.us">joakley@ci.dearborn.mi.us</a> , or <a href="http://dearbornlibrary.org">http://dearbornlibrary.org</a>

<b>Administrator</b>	Caroline Kennedy Library
<b>Description</b>	Internet access and wireless access are available
<b>Hours</b>	Mon-Thurs 10a-9p; Fri, Sat, 10a-5p; Sun, 1p-5p
<b>Address</b>	24590 George St., Dearborn Heights, MI 48127
<b>Phone</b>	1-313-791-3800
<b>Email/Website</b>	<a href="mailto:mmccaffery@ci.dearborn-heights.mi.us">mmccaffery@ci.dearborn-heights.mi.us</a> , or <a href="http://www.ci.dearborn-heights.mi.us/Lib.cfm">http://www.ci.dearborn-heights.mi.us/Lib.cfm</a>

<b>Administrator</b>	Flat Rock Public Library
<b>Description</b>	Internet access (with library card), wireless access (with library card), computer classes available (call for details), and quarterly resume classes are available (call for details)
<b>Hours</b>	Mon.-Wed. 10a-8p; Thurs.-Sun. 12p-5p
<b>Address</b>	25200 Gibraltar Road, Flat Rock, MI, 48134
<b>Phone</b>	1-734-782-2430
<b>Email/Website</b>	<a href="mailto:mulder@frlib.org">mulder@frlib.org</a> , or <a href="http://www.frlib.org">http://www.frlib.org</a>

<b>Administrator</b>	John F. Kennedy, Jr. Library
<b>Description</b>	Internet access and wireless access are available
<b>Hours</b>	Mon-Thurs, 12p-8p, Fri Closed, Sat, Sun, 12p-5p
<b>Address</b>	24602 Van Born Road, Dearborn Heights, MI 48125
<b>Phone</b>	1-313-791-6050
<b>Email/Website</b>	<a href="mailto:mwrona@ci.dearborn-heights.mi.us">mwrona@ci.dearborn-heights.mi.us</a> , or <a href="http://www.ci.dearborn-heights.mi.us/Lib.cfm">http://www.ci.dearborn-heights.mi.us/Lib.cfm</a>

<b>Administrator</b>	Leanna Hicks Library of Inkster
<b>Description</b>	Internet access is available (with library card)
<b>Hours</b>	Mon-Thurs, 12p-8p; Sat, 10a-5p
<b>Address</b>	2005 Inkster Rd., Inkster, MI 48141
<b>Phone</b>	1-313-563-2822
<b>Email/Website</b>	<a href="mailto:ssstreet@tln.lib.mi.us">ssstreet@tln.lib.mi.us</a> , or <a href="http://www.inkster.lib.mi.us">http://www.inkster.lib.mi.us</a>

<b>Administrator</b>	Snow Branch Library
<b>Description</b>	Internet access (with card) and wireless access (\$1 charge) are available
<b>Hours</b>	Mon, Tues, 12:30p-8:30p; Wed, 10:30a-5:30p; Thurs, Sat, 12:30p-5:30p
<b>Address</b>	23950 Princeton, Dearborn, MI 48124
<b>Phone</b>	1-313-274-1780
<b>Website</b>	<a href="mailto:ltromble@ci.dearborn.mi.us">ltromble@ci.dearborn.mi.us</a>

<b>Administrator</b>	Taylor Community Library
<b>Description</b>	Internet access (no library card necessary) and wireless access (no library card necessary) are available
<b>Hours</b>	Mon-Thurs 9a-8p; Fri, Sat, 9a-5p; Sun, 1p-5p
<b>Address</b>	12303 Pardee Road, Taylor, MI 48180
<b>Phone</b>	1-734-287-4840
<b>Website</b>	<a href="mailto:ltbaum@tln.lib.mi.us">ltbaum@tln.lib.mi.us</a> , or <a href="http://www.taylor.lib.mi.us">http://www.taylor.lib.mi.us</a>

### Washtenaw County Public Libraries

<b>Administrator</b>	Ann Arbor District Library
<b>Description</b>	Internet access (no library card necessary), wireless access (no library card necessary), computer classes and other services are available (see website or call for more information)
<b>Hours</b>	Mon, 10a-9p; Tues-Fri, 9a-9p; Sat, 9a-6p; Sun, 12p-6p
<b>Address</b>	343 South Fifth Ave., Ann Arbor, MI 48104
<b>Phone</b>	1-734-327-4263
<b>Email/Website</b>	<a href="mailto:parkerj@aadl.org">parkerj@aadl.org</a> , or <a href="http://www.aadl.org">http://www.aadl.org</a>

<b>Administrator</b>	Malletts Creek Branch Library
<b>Description</b>	Internet access (no library card necessary), wireless access (no library card necessary), computer classes and other services are available (see website or call for more information)
<b>Hours</b>	Mon, 10a-9p; Tues-Fri, 9a-9p; Sat, 9a-6p; Sun, 12p-6p
<b>Address</b>	3090 East Eisenhower Parkway, 3090 East Eisenhower Parkway
<b>Phone</b>	1-734-327-4200
<b>Website</b>	<a href="http://www.aadl.org">http://www.aadl.org</a>

<b>Administrator</b>	Pittsfield Branch Library
<b>Description</b>	Internet access (no library card necessary), wireless access (no library card necessary), computer classes and other services are available (see website or call for more information)
<b>Hours</b>	Mon, 10a-9p; Tues-Fri, 9a-9p; Sat, 9a-6p; Sun, 12p-6p
<b>Address</b>	2359 Oak Valley Drive, Ann Arbor, MI 48103-8943
<b>Phone</b>	1-734-327-4200
<b>Website</b>	<a href="http://www.aadl.org">http://www.aadl.org</a>

<b>Administrator</b>	Superior Township Library
<b>Description</b>	Internet access is available
<b>Hours</b>	Mon, Wed, 4p-8p; Tues, Sat, 10a-2p; Thurs, Fri, Sun, Closed
<b>Address</b>	8975 MacArthur Blvd., Superior Township, MI 48198
<b>Phone</b>	1-734-482-3747
<b>Website</b>	<a href="http://www.ypsilibrary.org">http://www.ypsilibrary.org</a>

<b>Administrator</b>	Traverwood Branch
<b>Description</b>	Internet access (no library card necessary), wireless access (no library card necessary), computer classes and other services are available (see website or call for more information)
<b>Hours</b>	Mon, 10a-9p; Tues-Fri, 9a-9p; Sat, 9a-6p; Sun, 12p-6p
<b>Address</b>	3333 Traverwood Drive, Ann Arbor, MI 48105
<b>Phone</b>	1-734-327-4200
<b>Website</b>	<a href="http://www.aadl.org/aboutus/traverwoodbranch">http://www.aadl.org/aboutus/traverwoodbranch</a>

<b>Administrator</b>	West Branch Library
<b>Description</b>	Internet access (no library card necessary), wireless access (no library card necessary), computer classes and other services are available (see website or call for more information)
<b>Hours</b>	Mon, 10a-9p; Tues-Fri, 9a-9p; Sat, 9a-6p; Sun, 12p-6p
<b>Address</b>	2503 Jackson Avenue, Ann Arbor, MI 48103-3818
<b>Phone</b>	1-734-327-4200
<b>Website</b>	<a href="http://www.aadl.org">http://www.aadl.org</a>

<b>Administrator</b>	Ypsilanti District Library – Michigan Avenue Branch
<b>Description</b>	Internet access and wireless access are available
<b>Hours</b>	Mon, Thurs, 10a-9p; Fri, Sat, 10a-6p
<b>Address</b>	229 West Michigan Avenue, Ypsilanti, MI 48197-5440
<b>Phone</b>	1-734-482-4110
<b>Website</b>	<a href="http://www.ypsilibrary.org">http://www.ypsilibrary.org</a>

<b>Administrator</b>	Ypsilanti District Library
<b>Description</b>	Internet access and wireless access are available
<b>Hours</b>	Mon-Thurs, 9a-9p; Fri, Sat, 10a-6p; Sun, 1p-5p
<b>Address</b>	5577 Whittaker Road, Ypsilanti, MI 48197-9752
<b>Phone</b>	1-734-482-4110
<b>Email/Website</b>	<a href="mailto:morey@ypsilibrary.org">morey@ypsilibrary.org</a> , or <a href="http://www.ypsilibrary.org">http://www.ypsilibrary.org</a>

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